TAILEM BEND Community CENTRE INC.

COMMUNITY TRANSPORT SOUTH AUSTRALIA
RIVERMALLEECOAST

ANNUAL REPORT 2025 | 2026

WELCOME

The Tailem Bend Community Centre (TBCC) is an independent organisation that supports the diverse needs of Tailem Bend and the surrounding Riverland, Murray Mallee and Limestone Coast communities.

The Tailem Bend Community Centre acknowledges the land we are on as traditional Ruwi (land) of the Ngarrindjeri people, custodians for thousands of years. We respect the Ngapaldi (Elders), past, present and emerging. We appreciate their deep spiritual relationships with the country and value their cultural beliefs. We recognise that this Land was, is, and always will be Ngarrindjeri Ruwi.

Services offered are affordable, easily accessible, and encourage social interaction and lifelong learning. There are many dedicated volunteers who will welcome everyone and offer support to people visiting the centre or wanting to become a member including the aged, disabled and the disadvantaged.

MISSION

Provide social interaction and lifelong learning opportunities for our community.

VISION

The Tailem Bend Community Centre Incorporated will be a self-sustaining enterprise that supports the diverse needs of Murraylands communities.

VALUES

ABOUT US

Established in 1987, the Tailem Bend Community Centre (TBCC) is an independent, community-led organisation that supports the diverse needs of communities across the Murray Mallee, Riverland and Limestone Coast regions of South Australia. Working across 15 local government areas, TBCC delivers affordable, accessible and responsive services that strengthen community wellbeing, social inclusion, lifelong learning and regional resilience.

Our services are diverse and include community transport, facility hire, meeting and function spaces, administrative support, community development initiatives, volunteer programs, training opportunities, and a broad range of activities for people of all ages and backgrounds. Through these services, TBCC supports individuals, families, older people, people living with disability, volunteers and those experiencing social or economic disadvantage.

The regions in which TBCC operates are home to a large and diverse population. The Murraylands and Riverland region had an estimated resident population of approximately 74,882 people in 2025, an increase from 71,190 residents recorded in the 2021 Census. Across TBCC's broader service footprint, which spans more than 56,000 km² across the Murray Mallee, Riverland and Limestone Coast regions, communities include significant Aboriginal and Torres Strait Islander populations, ageing populations, areas of socio-economic disadvantage, and geographically dispersed residents. These factors can create barriers to accessing healthcare, education, employment and essential support services.

These regional challenges highlight the importance of strong, locally delivered community services. TBCC continues to play a vital role in fostering social connection, reducing isolation, building community capacity and improving quality of life across regional South Australia.

As we reflect on nearly four decades of service, we honour the vision and commitment of the community members who established TBCC in 1987. We believe they would be proud to see the organisation evolve into a respected, resilient and resourceful regional community organisation. Our journey has been defined by hard work, innovation, collaboration and a steadfast commitment to supporting the communities we serve. Today, TBCC remains dedicated to creating stronger, more connected and more inclusive communities throughout the Murray Mallee, Riverland and Limestone Coast regions.

ORGANISATIONAL STRUCTURE

OUR YEAR AT A GLANCE

CTSA has 54 Volunteer Drivers and 4 Companions

CTSA CARS have traveled 190,633 kms

CTSA has provided 3,388 trips to consumers

CTSA volunteers contributed 3,648 hours

479 CTSA consumers received transport

TBCC MINI BUS has been hired by 53 parties and has travelled 29,853kms

1,100 hours of home maintenance was provided

2,000 hours of social support individual was provided

TBCC has 89 volunteers

TBCC made 863 wellbeing calls this year

TBCC has cooked over 1,961 hot meals

TBCC tutors and instructors have delivered 142 classes

A total of 322 students participated in classes

607 people received maintenance on their home

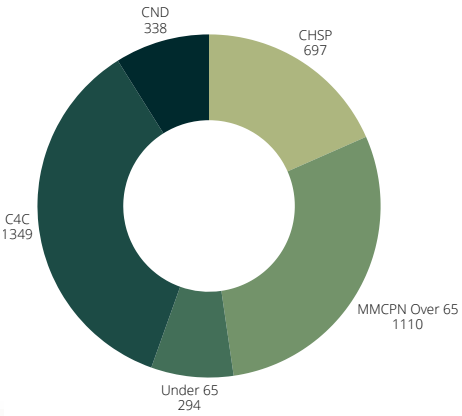
6.5%

of clients identify as Aboriginal or Torres Strait Islander (ATSI)

TBCC has 189 Financial Members

3,105 People have visited TBCC for other services

TBCC volunteers have dedicated 4,200 hours



Total number of consumers 3,730

7.4%

of clients identify as Culturally and Linguistically Diverse (CALD)

YEARS OF SERVICE

1 YEAR

Chantelle Bissell, Michelle Bosher, Sarah Budarick, David Ciampa, Trevor Clark, Josie Hunt, Fran Guy, Doris Connolly, Peter Greaves, Maurice Hann, Janet Hovey, Sandra Jaensch, Vicki King, Lisa McNally, Donna Morris, Josie Mullins, Bruce Nankivell, Martin Phillips, Donna Reed, Steven Reed, Blaze Rogers, Roxanne Rowland, Bettina Squires, Heidi Wulff

5 YEAR

John Angel, Peta Dermody, Sandra Przibilla, Peter Saint

10 YEAR

Maureen Hamlin, Denise McLoughlin

15 YEAR

20 YEAR

25 YEAR

LIFE MEMBER

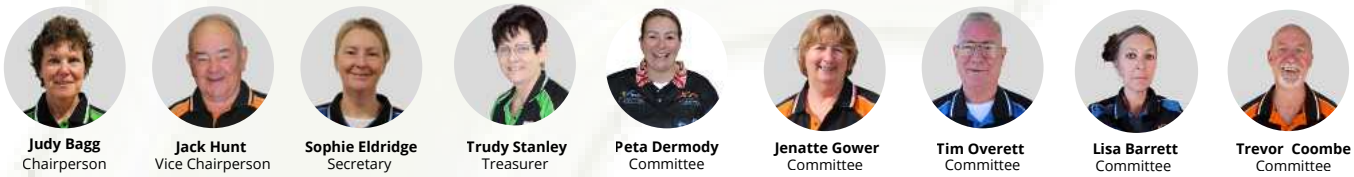
2000 Rosemary Symonds †
2001 Helen Kozikowski
2011 Beverley Moyes
2013 Flo Gower †
2013 Syd Gower †
2017 Lorraine Cresp
2017 Julie Horan
2018 Peter Cresp
2018 Trevor Gordon
2019 Pattricia Wehl-Connolly †
2019 Rhonda Coleman
2020 Beryl Humphris †
2022 Tammy Shepherd
2025 Don Wood

BOARD AND STAFF

TBCC is fortunate to have highly regarded and diverse Board members who are focused on building a vibrant, adaptive, and sustainable organisation.

Goals are set through effective community consultation and in accordance with TBCC policies, procedures, and grant funding expectations. Outcomes are achieved by working effectively with staff, volunteers, networks and partnerships.

BOARD OF MANAGEMENT



Judy Bagg Chairperson
Jack Hunt Vice Chairperson
Sophie Eldridge Secretary
Trudy Stanley Treasurer
Peta Dermody Committee
Jenatte Gower Committee
Tim Overett Committee
Lisa Barrett Committee
Trevor Coombe Committee

STAFF

Tammy Shepherd CEO
Fiona Woolfitt Executive Assistant
Denise McLoughlin CHSP Project Officer
Mel Reu CTSA Coordinator
Michelle Bosher CTSA Admin officer
Donna Morris CND Project Officer
Briony Hein C4C Project Officer
Teresa O'Brien C4C Project Officer
Mark Lucas Finance Officer

CHAIR REPORT

Judy Bagg - Chairperson

As we reflect on another productive and successful year, I am continually inspired by the generosity, dedication, and compassion shown by everyone who supports Tailem Bend Community Centre Incorporated (TBCC). The commitment of our staff, volunteers, members, partners, and community demonstrates what can be achieved through strong leadership, effective teamwork, and a shared commitment to community wellbeing.

This year marked significant growth for TBCC. We expanded service delivery across the Riverland, Murray Mallee, and Limestone Coast regions, now supporting communities across more than 56,000 km². This growth reflects both increasing demand and our commitment to ensuring regional communities can access the support they need.

Our vision remains clear: to build a sustainable organisation that responds to the diverse needs of our communities. During the year, we continued exploring Social Enterprise opportunities and strengthening philanthropic partnerships to support the long-term sustainability and growth of TBCC. We are grateful for the increased support received from our donors, whose generosity has enabled us to purchase essential resources beyond traditional funding arrangements and enhance the services we provide.

A review of the TBCC Strategic Plan will be completed by year's end, informed by community feedback and survey responses. This will guide the Board of Management as we continue planning for the future and responding to evolving community needs.

On behalf of the Board, I sincerely thank our dedicated staff, led by our CEO, whose professionalism, expertise, and passion continue to deliver high-quality programs and services across all operational areas. I also acknowledge our volunteers, who remain at the heart of TBCC. Their countless hours of service, enthusiasm, and sense of community make a lasting difference to the people we support. National Volunteer Week provided a wonderful opportunity to celebrate their invaluable contribution, and I thank staff for organising a memorable volunteer appreciation event.

Key achievements this year included the continued redevelopment of the Station Master's House and the expansion of Community Transport South Australia River Mallee Coast (CTSA RMC). The CTSA team is now operating successfully from the redeveloped site, with fleet vehicles accommodated in the new sheds, while service delivery continues to expand into new regions.

TBCC welcomed 881 new consumers across its funded programs during the year, averaging 73 new registrations each month. These registrations account for approximately 60 hours of onboarding activity monthly, highlighting both the growing demand for our services and the significant commitment required to connect individuals with appropriate support. Behind every registration is a person seeking assistance, often during a time of transition or increased need, and our staff and volunteers continue to ensure they receive the care and support necessary to live healthy, independent, and fulfilling lives.

To our members, consumers, partners, government agencies, local councils, businesses, organisations, and community supporters, thank you for your ongoing support, collaboration, and trust. Your contribution plays a vital role in helping TBCC achieve its mission and make a meaningful difference across our communities.
Finally, I am honoured to have served another year as Chair of the Board of Management. I thank my fellow Board members for their dedication and support throughout the year. As we approach the Annual General Meeting, we look forward to welcoming new Board members who will help guide TBCC into its next chapter of growth and opportunity.

CEO REPORT

Tammy Shepherd
Chief Executive Officer

As we reflect on the 2025-26 financial year, it is clear this has been one of the most significant periods of growth, change, and opportunity in TBCC's history. While the year has presented many challenges, it has also demonstrated the strength, resilience, and commitment of our staff, volunteers, partners, and communities. Together, we have expanded our impact, strengthened regional connections, and positioned TBCC for a sustainable future.

A major milestone was the expansion of Community Transport South Australia (CTSA) services from six Local Government Areas to fifteen, extending our reach across the Murray Mallee, Riverland, and Limestone Coast regions. This growth reflects increasing demand for accessible community transport and reinforces our belief that the long-term sustainability of regional transport services will be strengthened through greater coordination across Commonwealth and State-funded programs. An integrated approach would improve customer experience, reduce duplication, increase efficiency, and maximise the value of government investment.

As demand continues to grow, TBCC is increasingly responding to the challenges of operating in thin regional markets. Large service areas, low population density, workforce shortages, rising operating costs, and limited transport alternatives continue to place pressure on service delivery. Referrals are increasing from communities where approved consumers are unable to access transport services due to workforce and service gaps elsewhere. While we remain committed to supporting these communities wherever possible, the growing demand highlights the need for sustainable long-term solutions.

The communities we serve continue to face significant social and economic pressures. Many areas remain impacted by the ongoing effects of Murray River floods, prolonged drought conditions, rising living costs, and reduced access to essential services. In response, TBCC has continued delivering a broad range of programs, including community transport, aged care support and advocacy, volunteer development, Communities for Children initiatives, community development projects, food relief, and partnership programs that strengthen resilience, wellbeing, and social connection.
This year has also been marked by substantial government funding and policy reform. Changes across the aged care sector, together with uncertainty surrounding funding recommissioning processes, have created significant pressure for organisations, staff, and volunteers across the community services sector. Increasingly, purpose-driven organisations are being asked to do more with limited resources while navigating ongoing workforce and funding challenges.

As we look ahead, our Community Needs Analysis across the Riverland, Murray Mallee, and Limestone Coast regions has identified several priority issues requiring continued advocacy and action. These include housing affordability, workforce shortages, transport disadvantage, youth disengagement, mental health concerns, ageing populations, barriers to service access in smaller communities, and drought resilience and recovery. These findings will inform the development of TBCC's 2026-2030 Strategic Plan and guide future service delivery, partnerships, and funding opportunities.

Despite the challenges facing our sector, I remain optimistic about the future. TBCC is well positioned to continue advocating for regional communities while delivering practical, community-led solutions that improve quality of life and strengthen local resilience.

The achievements outlined throughout this report would not have been possible without the dedication of our staff, volunteers, Board members, partners, funders, and the communities we serve. I have been privileged to serve as CEO of Tailem Bend Community Centre for the past fifteen years. While this has been one of the most challenging years of my career, it has also been one of the most rewarding. I remain deeply grateful for the trust our communities place in TBCC and honoured to lead such an extraordinary team as we continue building stronger, more connected, and resilient communities.

FINANCE REPORT

Trudy Stanley - Treasurer

The 2025–26 financial year presented significant challenges for TBCC, with ongoing uncertainty around government funding, rising operating costs, fuel price volatility and an unexpected 3.5% wage increase requiring careful financial oversight and regular budget reviews. Management and the Board continuously monitored expenditure and adjusted forecasts to maintain financial sustainability.

A key operational change was the trial of a combined CTSA Operations Manager and Finance Officer role. While designed to improve efficiency, growing brokered transport services and increased financial administration highlighted the need for dedicated finance resources. Following a review, the organisation returned to a dedicated Finance Officer position and introduced an Executive Assistant role to better support operations, stakeholder engagement and future growth.

TBCC Mini Bus Hire Service

The TBCC Mini Bus Hire Service remains a valued community asset, supporting local groups and organisations with affordable transport options.

During 2025-26, the bus was hired more than 50 times, generating $9,004 in income and travelling 29,853 km. Operating costs were limited to routine maintenance, including servicing, a replacement battery, two new tyres, and the rebranding of Bus 2 with TBCC decals.

The service continues to be supported by dedicated volunteers who manage the vehicle check-in and check-out process. Their contribution is essential to the ongoing success of the program.

To support long-term sustainability, the daily bus hire fee was increased to $150 per day from 2026-27.

In October 2025, a second bus was purchased from Padthaway Progress Association, increasing transport capacity. Plans are for this bus to be based in the Riverland, while a further bus will be purchased from Robe to service Limestone Coast clients.

During the year, we also farewelled Katrina Fromm due to health reasons. On behalf of the Board, I sincerely thank Katrina for her contribution to TBCC and wish her well for the future.

As Treasurer, I continue to volunteer each Wednesday, assisting with financial administration, reconciliations, banking and governance activities. Strong financial management remains essential as the organisation continues to grow and diversify its services.

I am pleased to report that both recurring and one-off grant funding opportunities continued to support TBCC throughout the year. The Board extends its sincere appreciation to the CEO for the significant effort invested in securing additional funding that strengthens our programs, infrastructure and service delivery.

Despite ongoing financial pressures, TBCC remains in a stable position thanks to the commitment of staff, volunteers, management and the Board. We remain focused on prudent financial management and ensuring the organisation is well positioned to meet future challenges and opportunities.

SECRETARY REPORT

Sophie Eldridge - Secretary

It has been another successful and productive year for the TBCC, and it remains a privilege to serve as Secretary on the Board of Management. Throughout the year, I have continued to witness the dedication, professionalism and collaborative spirit that are central to the organisation's ongoing success.

I would like to sincerely acknowledge our CEO, management team and staff for their unwavering commitment to delivering high-quality services, programs and opportunities that positively impact our community. The continued growth and evolution of TBCC's services reflect both the changing needs of our region and the organisation's determination to provide meaningful support for people of all ages and backgrounds.

I also extend my appreciation to my fellow Board members for their guidance, support and willingness to contribute their time and expertise throughout the year. While work commitments have occasionally limited my capacity to fulfil every aspect of my Secretary role, I am grateful for the assistance provided by Board members and staff, particularly Donna Morris, whose support has helped ensure that governance requirements, meeting administration and organisational records have continued to be maintained to a high standard.

One of the highlights of the year has been witnessing the continued development of community assets and initiatives, particularly the remarkable transformation of the Station Master's House. This project stands as a testament to TBCC's vision, determination and commitment to enhancing community wellbeing. The positive outcomes achieved through this initiative demonstrate the value of investing in projects that strengthen community connections and create lasting benefits for local residents.

On behalf of the Board, I thank everyone who has contributed their time, knowledge, enthusiasm and support throughout the year. The achievements of TBCC are only possible because of the collective efforts of staff, volunteers, Board members, partners and community members. I look forward to supporting the continued growth, innovation and success of the TBCC in the year ahead.

CND REPORT

Donna Morris
Community Neighbourhood Development (CND) Project Officer

Throughout 2025-26, the Community and Neighbourhood Development (CND) Program continued to strengthen community capacity, social connection, and access to education and support across the Murray Mallee, Coorong, and Limestone Coast regions.

Program delivery remained strong, with popular training opportunities including Food Dehydration, Food Safety Supervision, Fire Warden Training, CPR/First Aid, and Mental Health First Aid. Consistent demand highlighted the value of practical, skills-based learning, while new activities such as arts and cultural workshops and defensive driving programs were developed to broaden future offerings.

Community engagement also continued to grow. Following strong local interest, a Men's Group was established, while Social Surprise Trips remained a popular opportunity for social connection. Major events including the Flippin Good Community Lunch and Volunteers Week High Tea attracted strong participation and reinforced TBCC's role as a vital community hub.

Regional collaboration remained a key focus throughout the year. TBCC participated in sector events, supported emerging CND providers, strengthened regional partnerships, and engaged with communities through events such as the Engaging in Ageing Expo.

A significant achievement was the completion of Community Needs Analyses across the Murray Mallee Coorong and Limestone Coast regions. The findings identified priority issues including transport access, service availability, and support for smaller communities. These outcomes will help guide future planning, service delivery, partnerships, and advocacy efforts.

Progress also continued on the Regional Transport Network Mapping project, which identified existing transport services, service gaps, and opportunities for improved coordination. The project will support future transport planning and enhance access to services across regional communities.

TBCC facilities continued to experience strong utilisation, with ongoing demand from community groups and organisations for training, meetings, and events. While some activities required rescheduling due to low participant numbers, this provided valuable opportunities to review engagement approaches and strengthen connections with underrepresented groups.

Looking ahead, the CND Program will focus on expanding regional service delivery, implementing Community Needs Analysis recommendations, improving transport accessibility, and delivering inclusive and responsive programs that support resilient and connected communities.

Overall, the program has continued to deliver meaningful outcomes that enhance community wellbeing, strengthen local capacity, and foster social connection across the region.

CHSP REPORT

Denise McLoughlin
Commonwealth Home Support Programme (CHSP) Project Officer

This has been another rewarding and successful period for the CHSP, supporting older people to remain independent, active and connected within their communities. It is a privilege to work alongside our consumers and assist them to maintain their wellbeing, confidence and quality of life.

This year has also brought significant changes to the aged care sector. The introduction of aged care reforms and the transition towards the new Support at Home model have created uncertainty for many consumers. While these changes aim to increase flexibility and choice, they have also made the system more complex and often difficult to navigate. Throughout this period, our team has remained committed to providing guidance, advocacy and reassurance to ensure consumers feel informed and supported.

Despite these challenges, 2025–2026 has been one of our busiest and most successful years. During the reporting period, we delivered:

- 142 social and wellbeing classes
- 5 theatre bus trips to Adelaide
- 1,100 hours of home maintenance services
- 218 hours of domestic cleaning support
- 5,100 hours of group social support
- 2,000 hours of individual support
- More than 2,000 meals delivered and provided
- 15 assistive support devices, including personal alarms
- 1,100 transport trips to appointments, services and activities

Behind every service delivered is a person whose independence, wellbeing or social connection has been strengthened.

We also introduced new opportunities for consumers to remain active and engaged, including the launch of Senior Soccer, which proved that staying active has no age limit. Looking ahead, we are excited to commence Wood Burning Classes, providing another opportunity for creativity, learning and social connection.

A highlight of the year was our annual Christmas display, which celebrated local farmers and recognised their important contribution to our community. The display received wonderful feedback and served as a reminder of the resilience and dedication of those who help sustain our region.

Throughout the year, we also welcomed representatives from the Department of Health, Disability and Ageing, whose visits provided valuable information and support to consumers during a period of significant industry change. These partnerships help ensure our consumers remain informed and connected to available services and opportunities.

As we move into another year of transition and reform, our commitment remains unchanged. We will continue to deliver quality services, foster social connection, advocate for our consumers and support older people to live independently and with dignity.

Thank you to our consumers, staff, volunteers, Board members and community partners for your ongoing support. Together, we continue to build a stronger, more connected community where older people are valued, respected and empowered.

Here's to another successful year ahead.

C4C REPORT

Briony Hein and Teresa O'Brien
Communities for Children
(C4C) Project Officers

The 2025-26 reporting period was a year of growth, achievement, and transition for the Communities for Children (C4C) team. Alongside delivering programs that supported children and families across the region, the team successfully managed staffing changes, farewelling Katrina Mills and Chantelle Bissell and welcoming Briony Hein and Teresa O'Brien, who brought valuable experience in DRUMBEAT and Parent Child Mother Goose (PCMG).

Parent Child Mother Goose (PCMG)

PCMG continued to support early childhood development while strengthening connections between children, parents, carers, and their communities. A highlight was the continuation of intergenerational sessions at Jallarah Homes (Meningie), Aminya Village (Mannum), and Tailem Bend Hospital, promoting wellbeing, reducing social isolation, and fostering community connection through music, stories, and shared experiences.

The program maintained its partnership with Child and Family Health Services (CaFHS), providing regular child health and development support. Attendance included:

- Mannum: 39 sessions, 179 participants
- Meningie: 38 sessions, 889 participants
- Tailem Bend: 39 sessions, 161 participants

A significant achievement was confirmation that Communities for Children funding has been extended until June 2027, providing certainty for future planning and service delivery.

Community Engagement

Throughout the year, the C4C team supported 457 consumers through evidence-based programs and community engagement activities. 20 Celebrate Connection events were delivered across the region, including Teddy Bears' Picnics, Science Week activities, Father's Day events, National Families Week celebrations, Christmas activities, and Family Community days. These events provided valuable opportunities for families to connect, build relationships, and strengthen their sense of belonging.

Rhythm2Recovery and Seasons for Growth

Seven Rhythm2Recovery programs were delivered across regional schools, supporting emotional regulation, resilience, and social connection through therapeutic music and rhythm activities.
The team also delivered four Seasons for Growth programs at Jervois Primary School, Tailem Bend Primary School, and Raukkan Aboriginal Primary School, helping children and young people navigate change, loss, and other life challenges while building resilience and coping skills.

Looking Ahead

With funding secured until June 2027, the C4C team remains committed to delivering high-quality, evidence-based programs that support the wellbeing, resilience, and connections of children and families across the region. We look forward to building on this year's achievements, responding to emerging community needs, and continuing to advocate for the long-term future of Communities for Children beyond 2027.

CTSA REPORT

Melissa Reu- Community Transport South Australia (CTSA) Coordinator

The past 12 months have been a period of significant growth for Community Transport South Australia (CTSA), with expanded services, increased transport capacity, and stronger partnerships across regional South Australia.
A key achievement was the successful expansion into the Riverland and Limestone Coast regions. Through extensive planning and community engagement, CTSA established a strong foundation for service delivery and welcomed Administration Officer Michelle Bosher to support this growth.

Demand for services continued to increase, with more people relying on CTSA to access medical appointments, treatment programs, and essential community services. Transport assistance funding, including support through Tour de Cure, helped reduce travel costs for clients undertaking cancer treatment and other significant health journeys.

To meet growing demand, CTSA expanded its fleet with two new Toyota RAV4 Hybrid vehicles, an additional vehicle delivered late in the year, and a second compliant minibus, bringing the fleet to 12 vehicles. Ongoing investments in vehicle safety, maintenance, tracking systems, and updated branding enhanced both service reliability and visibility across the region.

Volunteer drivers remain the heart of the organisation. Throughout the year, new volunteers joined from across the Murray Mallee, Riverland, Limestone Coast, Bordertown, and Meningie regions. Volunteers completed accreditation, First Aid, CPR, and defensive driving training, ensuring safe and high-quality service delivery.

Strong partnerships with hospitals, health services, local councils, Red Cross, and community organisations continued to improve transport access and support for regional communities. CTSA also enhanced the MAISY booking and reporting platform to improve efficiency and support future growth.

Volunteer Impact
During 2025-26, CTSA volunteers:

- Completed 3,388 one-way trips
- Assisted 479 clients
- Contributed 3,648 volunteer hours
- Travelled 190,633 kilometres

Behind every journey is a person needing access to healthcare, services, and social connection. Through the dedication of our volunteers, CTSA continues to improve wellbeing, independence, and quality of life across regional South Australia.

Looking Ahead
With an expanded fleet, stronger partnerships, improved systems, and a growing volunteer network, CTSA is well positioned for the future. We remain committed to providing safe, accessible, and reliable transport services to regional communities.

To our volunteers, staff, partners, and the families who support them, thank you. Your contribution makes a meaningful difference in the lives of the people we serve.

HOW WE ARE MAKING A DIFFERENCE

COMMUNITY CAPACITY BUILDING

TBCC is strengthening community capacity by delivering practical training, leadership opportunities, and programs that empower people to participate actively in their communities. Throughout 2025–26, hundreds of residents accessed skill-building workshops including Food Safety, CPR and First Aid, Mental Health First Aid, Fire Warden Training, and community development activities. The completion of Community Needs Analyses across the Murray Mallee, Coorong, and Limestone Coast regions has provided valuable local insights, ensuring future services are designed around identified community priorities. Through volunteer development, community engagement initiatives, and regional partnerships, TBCC continues to build resilient, informed, and connected communities that are equipped to respond to local challenges and opportunities.

HEALTH,WELLBEING AND REABLEMENT

Supporting people to live healthy, independent, and fulfilling lives remains at the heart of everything we do. Through the Commonwealth Home Support Programme, we delivered over 5,100 hours of group social support, 2,000 hours of individual support, 1,100 hours of home maintenance, and more than 2,000 meals to help older people remain living independently in their own homes. Our Communities for Children programs strengthened emotional wellbeing, resilience, and family connections through evidence-based initiatives such as Parent Child Mother Goose, Rhythm2Recovery, and Seasons for Growth. Community Transport South Australia ensured individuals could access essential healthcare, treatment, and social activities, reducing isolation and improving quality of life across regional South Australia.

In addition, our volunteers collected and distributed surplus food through SecondBite to support the Grow Free Cart initiative, providing 12,711 kg of bakery items, 94 kg of fruit, 341 kg of vegetables, and 144 kg of dairy products. This valuable contribution helped improve access to nutritious food for community members experiencing hardship while reducing food waste and strengthening community wellbeing.

CULTURALLY VIBRANT COMMUNITY

TBCC is committed to creating inclusive and vibrant communities where people of all ages and backgrounds can connect, participate, and celebrate together. Throughout the year, we delivered a wide range of community events and activities including National Families Week celebrations, Teddy Bears' Picnics, community concerts, Christmas activities, arts workshops, social outings, and intergenerational programs. These initiatives provided opportunities for community members to share experiences, build relationships, celebrate diversity, and strengthen their sense of belonging. By creating welcoming spaces for participation and connection, TBCC continues to foster community pride and social cohesion across the region.

HOW WE ARE MAKING A DIFFERENCE

ECONOMIC DIVERSITY AND ENTERPRISE

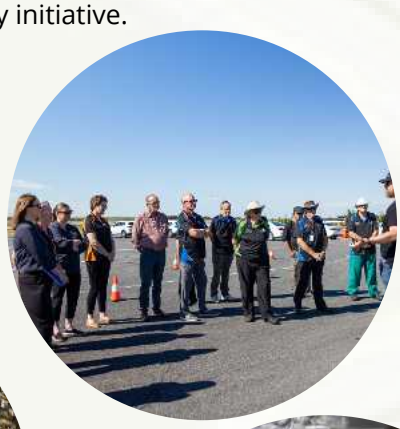
TBCC is actively investing in long-term economic sustainability through innovation, social enterprise development, and local partnerships. A significant milestone this year was the continued redevelopment of the Station Master House precinct, which is being transformed into a community hub, training facility, volunteer support centre, and future social enterprise. This initiative will create opportunities for employment, skills development, business experience, and increased local economic participation. In addition, TBCC has continued exploring philanthropic partnerships and diversified funding opportunities to ensure sustainable service delivery while supporting economic growth and resilience in regional communities.

COLLECTIVE IMPACT AND HELPING OUR COMMUNITY

TBCC continued to play a significant role in community advocacy, regional collaboration and information sharing, ensuring local voices were heard on matters of importance to our communities.

One of the most significant issues facing the community during the year was the closure of the Tailem Bend Medical Centre. Recognising the importance of local healthcare access, both the CEO and Chair attended numerous meetings with stakeholders, seeking solutions and advocating for improved health services for local residents. This work extended beyond immediate advocacy, with the Chair also joining the Coorong District Council Health Advisory Committee to help represent community concerns and contribute to longer-term discussions regarding healthcare access and service sustainability across the region.

TBCC also provided extensive governance and administrative support to the Meningie Progress Association in its work to progress the Wadmore House project. As a community organisation committed to strengthening local capacity, we were pleased to assist with governance processes, advice and support to help advance this important community initiative.



COMPLIMENTS

you guys have done great

Always put on great days and programs, Thanks so much for putting on

The service was amazing - it was so easy and we are so grateful for the service. We've got so attached to this service in such a small amount of time. Thanks so much for you help

I simply cannot thank you enough for all the help that you've given me. Thank you

Fantastic job thank you

Thank you so so much for the service you provide. I've never had to ask for help before and it is so assuring to know that you can help. Very appreciative of your help.

Great workshop Friendly and Helpful

Making new friends and trying new projects

I had the most wonderful and caring driver. It was a lovely trip.

Thank you very much - I really appreciate you sending the car for me last week. Ross was lovely and very good company, we had a lovely laugh on the way home. The service is very much appreciated.

Lovely day out with very nice people

So grateful that there is a service like this to get me home after surgery. Thank you.

Very grateful for your service, we'd be lost without it. All the drivers have been great

Thank you ever so much. I really do appreciate this with all my heart

I must have had a few things in common with the driver, we yapped and yapped the whole way. Mark was a good driver, alright! He was a great man..

Thank you so much for your kind and wonderful services, which make it easier for me to get to and from Adelaide for medical appointments.

Very happy, Thank you

Job well done

Great worker very happy lawn was extra long

Great to attend a course locally

hank you so much for your kind and wonderful services, which make it easier for me to get to and from Adelaide for medical appointments.

I'm just so grateful for the service

Very greatful for the free hire of gopher

Great work from Mark. Very professional and pleasant

I can't thank him enough. He did an amazing job. He was a lovely person and a very sensible driver. He drove in the city traffic like no other, I felt very safe and he was a lovely person, we talked a lot.

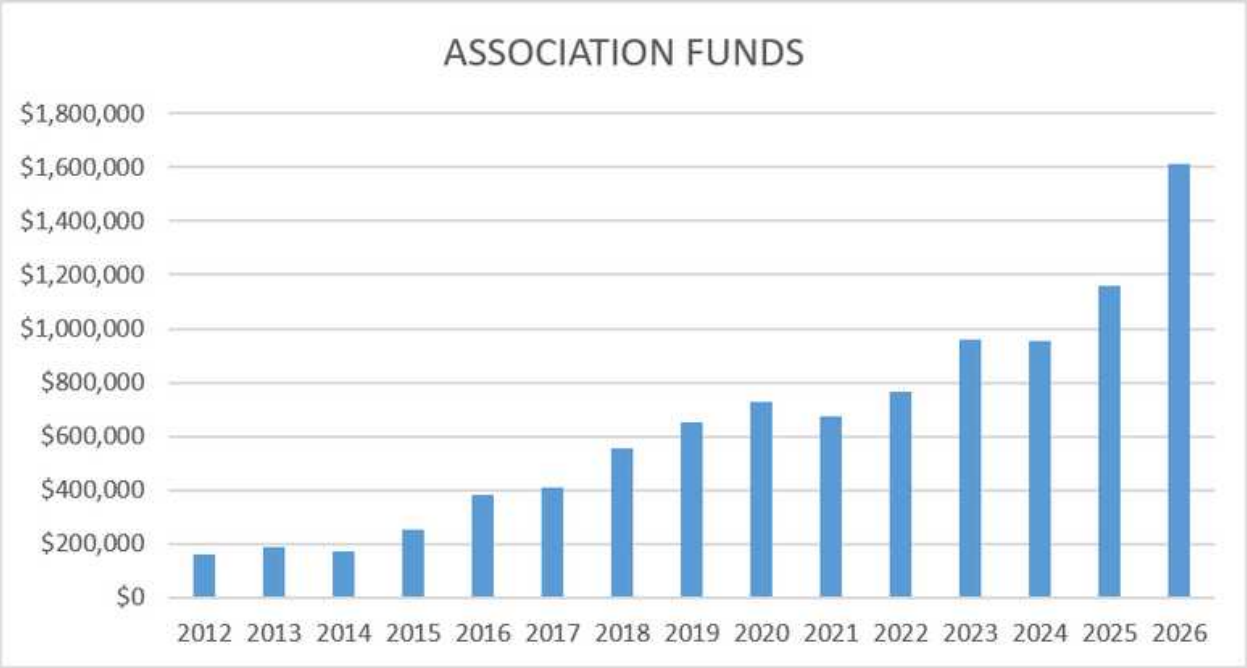
I can see out my windows, Thank you so much

put out of my confort zone but well worth it

Loved the driving course, very informative and enjoyable

Great Workshop

ASSOCIATION GRANT FUNDING



Strategic Plan 2022-2026 Key Objectives

1. Assist people at risk of social or financial or social disadvantage, including Aboriginal and Torres Strait Islander people, those living in rural and remote communities, people living with disability or mental illness, newly arrived migrants, older adults, and others disadvantaged by various economic, cultural, social or educational factors.
2. Support for the relief of poverty and distress through the provision of material assistance and the delivery of support services; food and financial assistance referrals.
3. Reduce social isolation for people of all ages by fostering an inclusive environment, for people of all cultural orientations. Encouraging participants to freely express who they are, their own opinions and points of view, fully participate in teaching, learning, work, and social activities within the Centre.
4. Identify new initiatives, maintain existing community development programs, to respond to emerging perceived community needs.
5. Promote and encourage social benefits of volunteering, connections, genuine integration partnerships (with other groups whose objectives are like those of the Centre), to create stronger communities and regional collaboration.
6. Execute an operational excellence framework focusing on efficiencies, productivity, sustainability, social enterprise and continuous improvement.

TAILEM BEND COMMUNITY CENTRE INC

STATEMENT OF FINANCIAL POSITION AT 30 JUNE 2026

	Note	2026 $		2025 $	
CURRENT ASSETS					
Cash on Hand	2		500.00		500.00
Cash at Bank	3		848,304.98		803,052.83
Trade and Other Receivables	4		41,313.65		3,349.56
Prepayments and Accruals	5		14,696.66		15,773.61
			904,815.29		822,676.00
NON-CURRENT ASSETS					
Land and Building	6	516,395.15		250,278.95	
Plant & equipment	6	378,254.69		227,463.66	
Leasehold Improvements	6	14,167.32		28,996.69	
Total Non-Current Assets			908,817.16		506,739.30
TOTAL ASSETS			1,813,632.45		1,329,415.30
LESS: LIABILITIES					
CURRENT LIABILITIES					
Trade & Other Payables	7	36,846.30		24,888.64	
Grants Unexpended	8	179,269.66		10,579.09	
Provisions	9	193,818.18	409,934.14	162,117.78	197,585.51
TOTAL LIABILITIES			409,934.14		197,585.51
NET ASSETS			$1,403,698.31		$1,131,829.79
EQUITY					
Retained Earnings	13	1,202,127.95		930,259.43	
Employee Entitlement Reserve	10	166,074.25		166,074.25	
Mini Bus Reserve	11	16,269.11		16,269.11	
MMCPN Cars Reserve	12	19,227.00		19,227.00	
ASSOCIATION FUNDS			$1,403,698.31		$1,131,829.79

The committee has determined that the association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlines in Note 1 to the financials statements.

In the opinion of the committee the financial report as set out on pages 1 to 10 (copies available on request):

1. Presents a true and fair view of the financial position of the Tailem Bend Community Centre Inc as at 30 June 2026 and its performance for the year ended on that date.
2. At the date of this statement, there are reasonable grounds to believe that the Tailem Bend Community Centre Inc. will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Committee and is signed for an on behalf of the Committee by:

Judy Bagg
Chair

Trudy Stanley
Treasurer

DEANE
& ASSOCIATES
ABN 22 638 967 549
Chartered Accountant

69 Franklin Street
Adelaide SA 5000

PO Box 399
Rundle Mall SA 5000

Telephone 0417 879 653
Email: info@rdeane.com.au

INDEPENDENT AUDIT REPORT TO THE MEMBERS OF TAILEM BEND COMMUNITY CENTRE INC

Report on Audit of the Financial Report

We have audited the financial report of Tailem Bend Community Centre Inc (the association) which comprises the Statement of Financial Position as at 30 June 2026, the Statement of Financial Performance and the Statement of Cash Flows for the year then ended, a statement of material accounting policy information, other explanatory notes and the statement by the members of the Committee and the Committee Report.

In our opinion, the financial report of Tailem Bend Community Centre Inc has been prepared in accordance with Division 60 of the Australian Charities and Not-for-Profits Commission Act 2012, including:

(a) Giving a true and fair view of the association's financial position as at 30 June 2026 and of its financial performance for the year ended then ended; and

(b) Complying with Australian Accounting Standards to the extent described in Note 1, and Division 60 of Australian Charities and Not-for-Profits Commission Regulations 2013

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those Standards are further described in the Auditor's Responsibilities for the Audit of the Financial report Section of our report. We are independent of the association in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant or our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibility of the Committee for the Financial Report

The committee of the association is responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in Note 1 to the financial report is appropriate to meet the requirements of the ACNC Act and the needs of members.

The committee's responsibility also includes such internal control as the Committee determine is necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the Committee is responsible for assessing the association's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the Committee either intends to liquidate the association or to cease operations, or have no realistic alternative but to do so.

The Committee is responsible for overseeing the association's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion.

Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists.

Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

A further description of our responsibilities for the audit of the financial report is located at the Auditing and Assurance Standards Board website at http://www.auasb.gov.au/Home.aspx. This description forms part of our auditor's report.

DEANE & ASSOCIATES Richard F Deane

Date: 12th August 2026
69 Franklin Street, ADELAIDE SA

Richard F Deane, Principal

Liability limited by a scheme approved under Professional Standards Legislation

WELCOME

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Community
CENTRE INC.
CONNECTING COMMUNITIES
• Coorong Coaches
• Community Transport Cars
• Medical Transport
• Social Trips
• Door to Door Service
• Quality Cost-Effective Transport
• Volunteer Engagement
08 8572 3513
www.tbcc.org.au/
www.facebook.com/TBCC87
tailembendcommunitycentre_TBCC
TAILEM BEND
Community
CENTRE INC.

Want to know more?

Contact our CEO, Tammy Shepherd by phone: 8572 3513

or email: ceo@tbcc.org.au

or visit our website: www.tbcc.org.au

or Like us on Facebook: https://www.facebook.com/TBCC87/