



ANNUAL REPORT 2024 | 2025



WELCOME

The Tailem Bend Community Centre (TBCC) is an independent organisation that supports the diverse needs of Tailem Bend and the surrounding Riverland, Murray Mallee and Limestone Coast communities.

The Tailem Bend Community Centre acknowledges the land we are on as traditional Ruwi (land) of the Ngarrindjeri people, custodians for thousands of years. We respect the Ngapaldi (Elders), past, present and emerging. We appreciate their deep spiritual relationships with the country and value their cultural beliefs. We recognise that this Land was, is, and always will be Ngarrindjeri Ruwi.

Services offered are affordable, easily accessible, and encourage social interaction and lifelong learning. There are many dedicated volunteers who will welcome everyone and offer support to people visiting the centre or wanting to become a member including the aged, disabled and the disadvantaged.

MISSION

Provide social interaction and lifelong learning opportunities for our community.

VISION

The Tailem Bend Community Centre Incorporated will be a self-sustaining enterprise that supports the diverse needs of Murraylands communities.

VALUES

Tolerance and Understanding

Honesty and Integrity

Social Inclusivity

Equality and Empathy

Support and Encouragement

Safety and Security

Non-discriminatory

Positive Partnership

ABOUT US

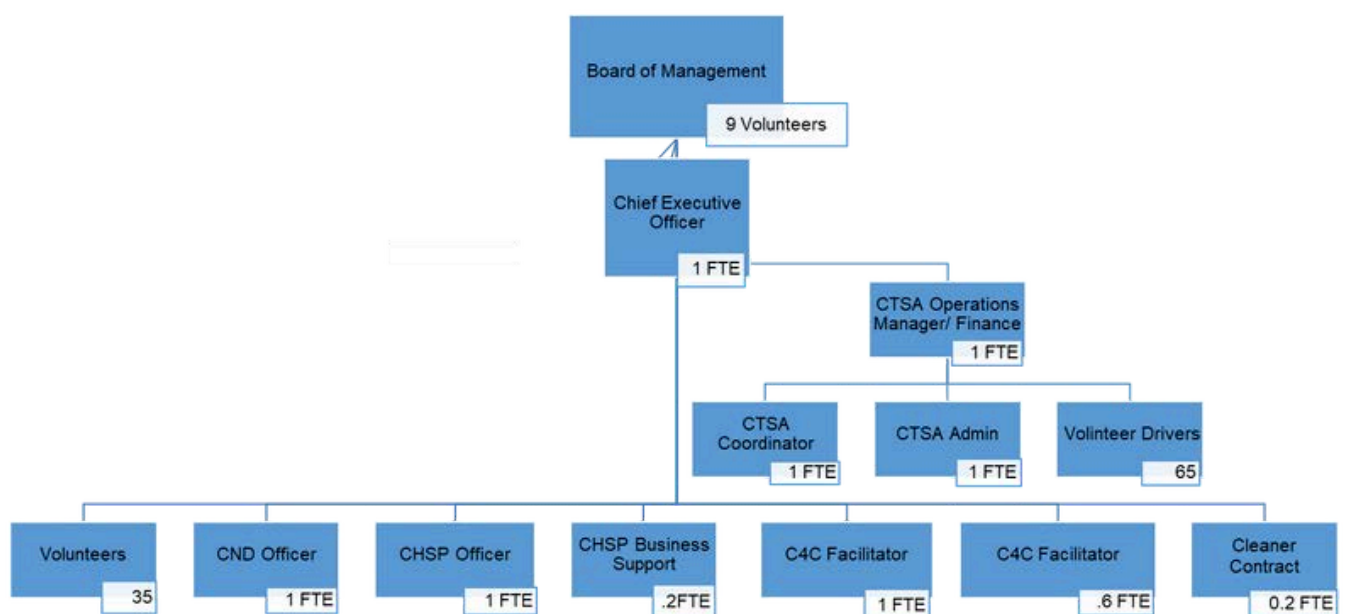
Established in 1987, the Tailem Bend Community Centre (TBCC) is an independent organisation that supports the diverse needs of Tailem Bend and the surrounding Murraylands community.

The TBCC provides vital community services that are affordable, accessible, and targeted to those most in need, with a strong focus on encouraging social interaction and lifelong learning. Services are diverse, and include the hire/use of facilities including a modern function room and commercial kitchen, administrative services, and the delivery of a wide range of programs for various ages and groups. In the 2021 Census, there were 46,148 people in The Coorong (DC) (Local Government Areas). Of these, 52.3% were male and 47.7% were female. Aboriginal and Torres Strait Islander people made up 3.1% of the population. Murray Bridge (5.6%) and Coorong (5.7%) are significantly higher than the State (2.4%) or National (3.2%) average. Three LGAs in the Murraylands ranked in the top 10% of disadvantage (Australian and South Australian communities) for socio-economic disadvantage (RCMB, Coorong and Mid Murray).

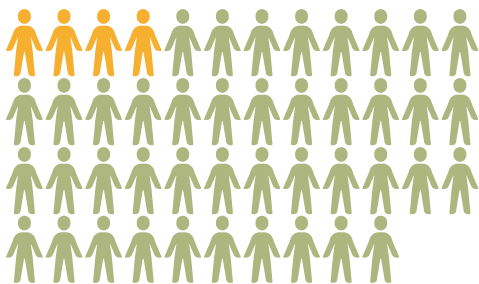
The Centre remains a vital hub, promoting social connection and well-being across all age groups. We honour the visionaries who founded TBCC 38 years ago and believe they would be proud of its current status as a respected, resilient, and resourceful community institution.

Our journey has been defined by hard work, remarkable achievements, and the continuous effort to overcome community challenges.

ORGANISATIONAL STRUCTURE

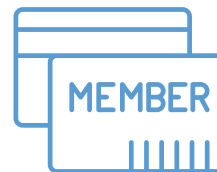


OUR YEAR AT A GLANCE



MMCPN has 59 Volunteer Drivers and 4 Companions

2,442 hours of social support individual was provided



TBCC has 240 Financial Members



TBCC has 53 volunteers

2,231 People have visited TBCC for other services



MMCPN CARS have traveled 128,492 kms



TBCC made 1,146 wellbeing calls this year



TBCC volunteers have dedicated 4,888 hours



MMCPN has provided 2,537 trips to consumers

TBCC has cooked over 2,500 hot meals



MMCPN volunteers contributed 2,896 hours

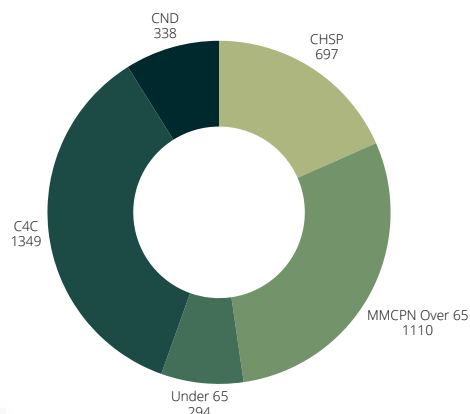


TBCC tutors and instructors have delivered 370 classes



379 MMCPN consumers received transport

A total of 2569 students participated in classes



Total number of consumers 3,793

TBCC MINI BUS has been hired by 50 parties and has travelled 20,398 kms



662 people received maintenance on their home



1,982 hours of home maintenance was provided

6.9%

of clients identify as Culturally and Linguistically Diverse (CALD)

4%

of clients identify as Aboriginal or Torres Strait Islander (ATSI)

YEARS OF SERVICE

1 YEAR

Colin Bormann, Karyn Bormann, Anne Boughen, Ronnie Brown, Jayne Dabinett, Heather Earle, Katrina Fromm, Cecily Graetz, John Harvey, Glen Lawn, Don Loller, Julie Martin, Warwick Martin, Katrina Mills, John Neumann, Sue Phillips, Lothar Ziemke

5 YEAR

Ross Anderson, Steven Gordge, Jenny Hardy, Ann Heaven, Ursula Longhurst, Miranda Roccisano, Robert Smith, Kaye Zadow

10 YEAR

Jack Hunt, Trudy Stanley

15 YEAR

20 YEAR

Lorraine Cresp

25 YEAR

Brian Lloyd



LIFE MEMBER

2000 Rosemary Symonds†
2001 Helen Kozikowski
2011 Beverley Moyes
2013 Flo Gower
2013 Syd Gower†
2017 Lorraine Cresp
2017 Julie Horan
2018 Peter Cresp
2018 Trevor Gordon
2019 Patricia Wehl-Connolly
2019 Rhonda Coleman
2020 Beryl Humphris†
2022 Tammy Shepherd

BOARD AND STAFF

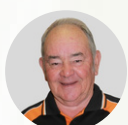
TBCC is fortunate to have highly regarded and diverse Board members who are focused on building a vibrant, adaptive, and sustainable organisation.

Goals are set through effective community consultation and in accordance with TBCC policies, procedures, and grant funding expectations. Outcomes are achieved by working effectively with staff, volunteers, networks and partnerships.

BOARD OF MANAGEMENT



Judy Bagg
Chairperson



Jack Hunt
Vice Chairperson



Sophie Eldridge
Secretary



Trudy Stanley
Treasurer



Peta Dermody
Committee



Jenette Gower
Committee



Tim Overett
Committee



Lisa Barrett
Committee



Trevor Coombe
Committee

STAFF



Tammy Shepherd
CEO



Denise McLoughlin
CHSP Project Officer



Mel Reu
MMCPN Coordinator



Katrina Fromm
Business
Support/Finance
Officer



Chantelle Bissell
C4C Project Officer



Katrina Mills
C4C Project Officer



Christine Rhue
C4C Project Officer



CHAIR REPORT

Judy Bagg - Chairperson

Reflecting on the Tailem Bend Community Centre (TBCC) and Murray Mallee Community Passenger Network (MMCPN) achievements over the past year makes me feel extremely proud to have been a small part of this amazing organisation.

We continue to be guided by our vision to become a self sustaining enterprise that supports our communities diverse needs. As we continue to explore new business models and philanthropic partnerships to achieve this goal, we welcome any help, suggestions and support offered to us.

Our plan is to continue to strive for excellence in all we do while reinforcing our position as a trusted provider of exemplary, evidence driven wellbeing and social services, based on our core values and guided by our Strategic Plan.

Over the past year several important long term projects have been completed without any disruption to our usual service provision and activities.

While working towards planning for future growth, the need for additional space was identified and addressed by the successful purchase of the beautiful historic Station Masters House. After countless hours of hard work and with support from many people, TBCC completed the purchase in November 2024. The challenge of restoring a very neglected but historically significant local building began and is moving along at a fast pace under the expert guidance of our Chief Executive Officer (CEO), with the official opening by the Honourable Nat Cook MP Minister for Human Services having taken place in January.

Some other major events and activities undertaken this year include the Melbourne Cup Lunch, Christmas activities including the "Inside Out" themed Static Display at TBCC and TBCC's participation in six local pageants, our annual Christmas luncheon enjoyed by a large group of staff, volunteers, members and consumers at the Riverside Hotel and attendance at Coorong District Councils Volunteer Expo.

Australia Day saw three of our hard working staff and volunteers and the Static Display event nominated for Australia day awards at Lameroo, Murray Bridge and Tailem Bend, proudly taking two awards home.

Volunteer week saw twenty of our volunteers nominated and receive Certificates of Appreciation for their years of service from Tony Pasin, Federal Liberal Member for Barker, at a lovely morning tea in Murray Bridge. Eight volunteers also enjoyed attending the Coorong District Council volunteer lunch at The Bend. We appreciate and thank everyone involved for this recognition of our staff and volunteers as they are essential to TBCCs ongoing and future success.

TBCC MMCPN tendered successfully with the Department of Human Services for the Community Transport SA (CTSA) contract to provide transport services from the current six to an impressive fifteen council areas. With only 2 months to complete planning and implementation it has been a very busy time and all involved are to be highly commended for their dedication and hard work to meet tight deadlines.

TBCC's commitment to excellence saw them successfully pass audits and achieve the highest level of ASES accreditation again for a further 3 years, a truly remarkable achievement.

It has been inspiring to see the collaboration between TBCC and our local primary and high schools to bring students in to participate in activities and learn about what community centres do. They are our future leaders and volunteers and we thank them for their participation and look forward to working with them in the future.

Ongoing staff movement has continued to prove challenging but with restructuring and recruitment having successfully taken place, we warmly welcome our new staff members. We acknowledge and offer our sincere gratitude to the remaining staff who have uncomplainingly covered heavy work loads and given numerous voluntary hours to keep things running smoothly along with the volunteers who supported them where possible.



CHAIR REPORT

Judy Bagg - Chairperson

Please refer to the CEO, Communities for Children, Community Home Support, Community Neighbourhood Development, Finance and Murray Mallee Community Passenger Network reports for further details.

In conclusion I would like to sincerely thank staff, volunteers, the many individuals, organisations, government officials and agencies, local councils, local trades people, businesses and affiliated associations for their ongoing support, without this generosity we could not achieve all we do.

To our members and consumers thank you for your unwavering support as you are the reason and inspiration that drives us to do what we do.

To the Board of Management and Public Officer a special thank you for your great team spirit and hard work in successfully navigating the way forward in a time of rapid change.

We look forward to guiding TBCC MMCPN towards further growth and success in the next twelve months.

Warm Regards
Judy Bagg



CEO REPORT

Tammy Shepherd
Chief Executive Officer

A major highlight of the year was the successful acquisition of the Station Master's House, which is set to become a vibrant and inclusive community space. Extensive planning and development commenced on the surrounding garden area, with a focus on creating a welcoming, accessible outdoor environment that supports community wellbeing. In January, we proudly hosted an Open Day to showcase the site's potential, gather community feedback, and celebrate this exciting milestone.

Infrastructure upgrades have also begun, made possible through the bold and visionary leadership of the TBCC Board. These works mark the beginning of a transformational journey that will see the Station Master's House evolve into a vital hub for connection, support, and creativity.

One of the most exciting and unique additions to the new garden is Pinar—our animated talking tree. Pinar embodies local culture, wisdom, and storytelling. Named after the Ngarrindjeri word for "tree," Pinar shares messages about community, the Murray River, Lakes, and Coorong region, and encourages kindness, connection, and reflection. This magical installation has already captured the hearts of visitors and is poised to become a significant tourism and educational asset for Tailem Bend.

We extend our deepest appreciation to Michael and Claire Holliday, who for many years have generously provided their expertise in design and planning for numerous TBCC projects. Their in-kind contributions have been instrumental to the Centre's growth and impact. Quite simply, TBCC would not have achieved as much as we have over the past decade without their unwavering commitment, creativity, and community spirit. We are truly grateful for their ongoing support. This, coupled with the generous contributions of local trades, has been both humbling and heartwarming.



CEO REPORT

Tammy Shepherd
Chief Executive Officer

To progress future funding options for the site, we participated in the Business for Good mentoring program, which connected us with Tom Dawkins (StartSomeGood). This experience strengthened our understanding of strategic storytelling, youth-led engagement, capital raising, and impact measurement—laying a solid foundation for future initiatives.

We continued to build strong strategic engagement at local, state, and national levels. I was honoured to be appointed as a Director of the Australian Community Transport Association (ACTA), and TBCC was selected as one of only 31 providers nationally to participate in ACTA's Community Transport Pricing Pilot. This pilot, delivered in partnership with the Department of Health, Disability and Ageing (DHAC), aims to develop a more accurate and sustainable transport pricing model that considers cost, client choice, and social connection. TBCC was also featured in the ACTA Newsletter and will be represented at the upcoming ACTA National Conference.

This year also brought significant external reviews, including a successful Aged Care Quality Assessment Audit and the renewal of our Australian Service Excellence Standards (ASES) Accreditation. TBCC proudly retained both Certificate and Award levels for a further three years—remaining one of only six providers nationally to achieve the prestigious Award level. This outstanding result is a testament to the dedication and commitment of our exceptional volunteers.

Our commitment to recognising and celebrating community contributions remains strong. We proudly nominated the following individuals in the Southern Mallee District Council and Rural City of Murray Bridge Australia Day Citizen of the Year Awards:

- Richard Pearce (Lameroo), volunteer driver for 16 years.
- Ross Anderson (Murray Bridge), volunteer driver for 5 years.

I was also honoured to be nominated by the TBCC Board for the Coorong District Council Citizen of the Year Award. While Richard was the only winner on the day, being nominated is a meaningful acknowledgment in itself—one that made both Ross and I feel genuinely valued and appreciated.

In response to growing community needs, TBCC continued to support individuals at risk of homelessness and poor mental health. Our team maintained a compassionate and professional approach while navigating complex situations—ensuring that services remained accessible and staff wellbeing was prioritised. Staff retention has been a challenge over the past 18 months, and we are hopeful for greater stability in 2025–26.

Finally, I would like to acknowledge the invaluable contributions of our volunteers, including our dedicated Board of Management and incredible staff, who consistently go above and beyond. Their leadership, generosity, and tireless commitment remain the cornerstone of TBCC's continued success and sustainability.

TBCC has never felt like work. I am privileged to say I love what I do, and I am so grateful that the community continues to place its trust in me to serve in this role.

Tammy Shepherd
CEO
Taillem Bend Community Centre





FINANCE REPORT

Trudy Stanley - Treasurer

During this year, TBCC secured grant funding amounting to \$1,160,665 reflecting an increase of \$208,902 compared to the previous financial year. This funding was allocated across various streams as follows:

- Department of Health (DOH) Commonwealth Home Support Program (CHSP) - \$351,943
- AC Care – Communities for Children Murraylands - \$319,748
- Department of Human Services (DHS) Community and Neighbourhood Development Program (CND) - \$107,484
- Department of Human Services (DHS) SA HACC U65 CPN - \$110,186
- Department of Health (DOH) Transport O65 - \$177,054

This financial year has been both productive and rewarding, with several key grants and donations received to support our ongoing projects and community initiatives. A major milestone this year was the long-awaited purchase of the Station Master's House, following years of planning and vision. In the four months leading up to our successful Open Day in January 2025, we invested over \$80,000 to restore and activate the site.

We gratefully acknowledge the following grant contributions:

- DHS Community Addressing Food Security - \$47,046
- DHS Social Impact – Round 1 - \$8,955
- Cultivating Connected Communities (SA Power Networks) - \$4,550
- Coorong District Council - \$5,000 (for wicker beds in the community garden and a static display)

These grants have been fully expended, enabling the completion of the Station Master's House garden and the installation of Pinar, the talking tree, a unique and engaging feature of the site.

We were also fortunate to receive a \$10,000 grant from Tour de Cure, which will be used to support passengers travelling for oncology treatment—an important and growing need in our community.

Additionally, \$9,018 from DHS enabled the replacement of the function room chairs. This upgrade also allowed us to donate the previous chairs to the Lake Albert Gun Club in Meningie, fostering goodwill and reuse.

We thank Vena Energy for their generous \$1,000 donation, and Bunnings for donating products that supported our annual static display and Christmas Parade floats.

Cash donations were also received from the Riverside Hotel, Coomandook CWA, and Murray Bridge Lutheran Church Fellowship, alongside numerous contributions from local residents ranging from \$5 to \$200—all of which were directed toward the Station Master's House project.

We are pleased to report that all grant funds have been fully expended in alignment with their intended purposes. We extend our sincere thanks to all funding partners and community supporters who continue to make these achievements possible.



SECRETARY REPORT

Sophie Eldridge - Secretary

Over the past three years, due to my ongoing work commitments, I have not always been able to consistently fulfil the role of minute taker. I am incredibly grateful to our dedicated Board members who have kindly stepped in when needed, and to our staff for their continued support in maintaining strong governance practices. Your collective efforts have ensured our organisation remains legislatively compliant and upholds the standards required under the Australian Service Excellence Standards (ASES). Thank you for your commitment and teamwork it is truly appreciated.

I am proud to be involved in such an effective and well-operating organisation, and I truly appreciate the commitment and teamwork that make this possible.



BSO REPORT

Katrina Fromm -
Business Support Officer

The 2024–25 year has been one of change, learning, and growth for the CND team. Despite staff changes, the program has continued to deliver a wide variety of workshops, training, and events that have strengthened community connection and wellbeing.

This year, we offered a diverse mix of creative, practical, and wellbeing-focused activities:

- Paint and Sip Evenings proved extremely popular, consistently drawing strong attendance and generating interest in future themed sessions.
- Resin and Acrylic Art Workshops in August provided hands-on creative experiences with excellent participant feedback.

Building the capacity of staff, volunteers, and community members remained a key priority:

- First Aid and CPR Training sessions were delivered in partnership with MediTactix, attracting strong attendance from TBCC drivers, volunteers, and local organisations.
- Mental Health First Aid Training, supported by Regional Development Australia and Mental Health Partners.
- Safety Hub Training continued to roll out, ensuring Board, staff, drivers, and volunteers are supported to complete compliance modules aligned with audit requirements.
- Community Use of Facilities: Organisations such as MediTactix, Business for Good Fundamentals, and Women's Circle utilised TBCC for training and community sessions.



Communications & Compliance

- Regular Facebook posts and quarterly newsletters kept the community informed and engaged.
- Website updates included staff photos and 2025 program timetables.
- Policy reviews and Safety Hub Training ensured compliance with legislative and audit requirements.

The year ahead will focus on expanding popular creative and wellbeing workshops, strengthening training partnerships, and enhancing opportunities for social connection. Continued improvements to compliance systems and reporting processes will also support the program's sustainability.



TBCC Mini Bus Hire Report

This financial year, extensive maintenance on the minibus—including work on the shock absorbers and brushes—significantly impacted any potential profit. In addition, a recommendation to replace the headrests, at a cost of \$759 each, further contributed to increased expenses.

Despite this, the minibus remains in high demand, generating \$6,425 in income from external hires—most of which came from repeat users or referrals. It has been hired externally over 50 times again this year, demonstrating its ongoing popularity within the community.

We are, as always, extremely grateful to our dedicated volunteers who manage the check-in and check-out process for each hire. Their generous contribution of time and effort is essential to the smooth operation of this service.



CHSP REPORT

Denise McLoughlin -
Commonwealth Home
Support Programme (CHSP)
Project Officer

Pinar:

Hello! I'm Pinar, a proud new addition to the TBCC. Planted in January 2025, I now stand tall in the front garden of the Station Master's House—always smiling for photos, fluttering my eyes, and sharing stories of the beautiful Coorong region with visitors.

Denise:

Hi, I'm Denise, and I proudly serve as the CHSP Project Officer at TBCC. My role is to support our registered consumers aged 65 and over, as well as Aboriginal and Torres Strait Islander peoples aged 50+, including those new to our services. Most importantly, I help make everyone feel safe, respected, and connected throughout their CHSP journey.

At TBCC, we're rooted in community values, branching out in creative and meaningful ways to engage and support those we serve—yet we never lose sight of our solid foundation. From essential services to heartfelt programs, everything we do is built from the ground up.

Take our Frozen Meals Program, for example. In 2024–25, we prepared and delivered an incredible 2,413 nutritious meals, all made with love using fresh, locally grown and sourced ingredients. It's just one way we nurture our community.

Our Home Maintenance team has also been exceptionally busy, delivering over 976 hours of support. From clearing fallen leaves to maintaining gardens and cleaning gutters and windows, our dedicated contractors work hard to ensure our consumers feel safe and comfortable in their homes. They go out on a limb (literally!), they are the heart of our TBCC CHSP family.

Through our Wellbeing Calls, our volunteers bring companionship and reassurance to those who may be isolated. These calls are more than a check-in — they're about connection, trust, and understanding each individual's needs. Over the past year, we've made a remarkable 1,146 calls, reflecting our unwavering commitment to care and connection.

Our Inside Out display this year was a magical and emotional experience. Themed around memory balls, it was vibrant, cheeky, and filled with nostalgia. More than an art installation, it was a tribute to the feelings and memories that shape us. Every element reflected the creativity and heart of TBCC.

Social connection remained a key focus this year. We took 1,396 one-way trips to theatres and events, giving nearly 700 consumers (some multiple times) the chance to revisit cherished childhood memories. From *Sister Act*, *Beauty and the Beast*, *Chicago*, and *Grease*, to the Christmas Spectacular and the breathtaking Chihuly Botanical Garden, each experience lit up spirits and sparked joy.

Our 20 Surprise Social Trips were also a hit — offering fun, mystery, and a great excuse to enjoy some shopping and a delicious lunch. These outings are a cherished highlight for many of our consumers.

TBCC's weekly program features 20 diverse group activities, covering over 5,000 hours of social, creative, and physical engagement each year. From Pilates and Line Dancing to Woodwork, Art, and Sewing, our skilled instructors and volunteers create inclusive spaces for learning, expression, and community connection.

This year, we proudly introduced Domestic Cleaning as a new CHSP service. While limited funding means we can't assist as many consumers as we'd like, we're committed to making the most of our resources to support those in need.

The 2024–2025 period has brought significant change, with new aged care standards and reforms on the horizon. While these shifts may shake a few branches, TBCC sees them as opportunities for growth — and growth is something we do best. At the heart of everything we do is our motto: "Team TBCC."

It takes a special team to create such a caring and community-spirited Centre. We are incredibly grateful for our:

- CEO Tam, who leads with heart and vision,
- Staff, who work hard and continue to grow,
- Volunteers, our strongest and most generous branch, and
- Board, Funders and networks, who empower us to make a lasting difference.

Together, we are TBCC — deeply rooted, continually growing, and always here for our community.



COMMUNITIES FOR CHILDREN (C4C) REPORT

Chantelle Bissell
C4C Project Officer



Katrina Mills
C4C Project Officer

The 24-25 period has been an interesting year for the Communities for Children Team. Along with the fulfilling moments there has also been some challenges to overcome including staffing changes with the team saying goodbye to Zoey Cazzolato, Lyn Mitchell and Katrina Fromm.

Throughout the year Christine has decided she would like to take a well-earned break and enjoy the finer things in life. TBCC- C4C farewell and wish her all the best in the journey to come and have welcomed two new facilitators Chantelle Bissell in the full-time position and Katrina Mills in the part time position.

Chantelle brings a wealth of experience to the role, with a strong background in child protection and family support, having worked as a caseworker for over 20 years and 5 years in early childhood education. She holds a Diploma of Community Services (Children's Studies), Certificate IV in Community Services Work; Financial Counselling and a Certificate III in Government.

Katrina has been a volunteer with TBCC for a year prior to commencing her role in C4C and was supporting the PCMG program during her time as a volunteer.

We extend our heartfelt thanks to Christine Rhue, Katrina Fromm, Katrina Mills, Denise McLoughlin and Tammy Shepherd for their outstanding efforts in running the C4C program. Their dedication and teamwork have ensured that all funding requirements were met seamlessly while we worked through the recruitment process. We truly appreciate the commitment and care each of you bring to the role, you've done an excellent job and we're incredibly grateful for your support.

Our thanks also to AC Care – Communities for Children Murraylands team for their patience and understanding as we navigated recent staff transitions and data reporting changes.

Chantelle and Katrina have now completed the training to facilitate Rhythm to Recovery, Seasons for Growth, Parent -Child Mother Goose and Shark Cage. Katrina has also completed training in Safe Environments for Children and Young People – Through Their Eyes.

Along with learning their new roles, administration and facilitation requirements, they have been busy planning and supporting visions of TBCC for the year ahead.

A goal for the C4C team was to recruit new facilitators and ensure stability within in the team so the positive work and support the program has always provided our community can continue.

Over the year through our evidence-based programs, evidence-informed programs and community activities the Communities for Children team at Tailem Bend Community Centre supported 525 consumers.





COMMUNITIES FOR CHILDREN (C4C) REPORT

Chantelle Bissell and Katrina Mills -C4C Project Officers

Celebrate Connection

Our Celebrate Connection events are always a blast! Not only are these events fun they promote connections between families and the community.

The team held 21 events over the year which included celebrating days of significance and enjoying some family fun events such as, Family Challenge Fun, Father's Day, participating in multiple Christmas Pageants across the region, Christmas craft, Summer Splash, PJ and Movie Night, Easter crafts, Mother's Day and the Blue Tree Project. Unfortunately, there were some events that had to be cancelled due to low numbers such as the Gymnastics Workshop, Silent Disco and Family Challenge Fun in some regions.



Coorong and Karoonda – 11 events were held which saw a total of 204 participants attend.

Mid Murray – 5 events were held which saw 36 participants attend.

Rural City of Murray Bridge – 5 events were held which saw 53 participants in total who attended.



Parent Child Mother Goose

July 2024 saw the end of Parent Child Mother Goose being delivered in Murray Bridge, much to the disappointment of the C4C team. However, it continues to be delivered in three locations, Mannum, Meningie and Tailem Bend.



This year we have continued to enjoy our Intergenerational sessions with our PCMG groups, we held 4 sessions at Jallarah homes in Meningie, 3 Sessions at Aminya Village in Mannum, 4 sessions with the aged care residents at the Tailem Bend Hospital. Unfortunately, we were not able to deliver the fourth intergenerational session at Aminya due to covid.

Sophie continues to support our families in her role as a registered midwife. Sophie attends each location once per term. Sophie is available for families to gain weights and measurements for the children, document entries in the child's blue book and support parents with queries and questions they may have. This service has been invaluable as some families do not have access to ongoing support and midwifery service after the newborn stage.

Numbers for

- Murray Bridge –1 session – 23 attendees
- Mannum – 37 Sessions – 30 attendees
- Meningie – 37 Sessions – 68 attendees
- Tailem Bend – 40 Sessions – 46 attendees



COMMUNITIES FOR CHILDREN (C4C) REPORT

Chantelle Bissell and Katrina Mills -C4C Project Officers

DRUMBEAT

DRUMBEAT is an Acronym for Discovering Relationships Using Music, Beliefs, Emotions, Attitudes and Thoughts. The DRUMBEAT program is a blend of drumming, discussions and fun which helps to build students resilience and guide choices. Over the year we have delivered 6 Programs of Drumbeat to 52 students at various schools including Coomandook, Tyndale, Karoonda and Tailem Bend.

This has been the last year that C4C delivered DRUMBEAT with the program coming to an end. However, Chantelle, Katrina and Tammy are now trained in Rhythm to Recovery.



Rhythm to Recovery

2025 saw the implementation of Rhythm to Recovery, which will be offered to our regions commencing term 3, 2025.

"Rhythm2Recovery delivers therapeutic programs and professional development, that utilise fun and engaging rhythmic musical activities to support social and emotional development. Based on the latest neuroscience.

This approach has been shown to support increased emotional regulation, improved social connection and reduced levels of anxiety and other elements of psychological distress.

[\(https://www.rhythm2recovery.com/\)](https://www.rhythm2recovery.com/)

Seasons for Growth

Seasons for Growth is a program delivered to students who have experienced grief, loss or change in their lives. The program supports students to navigate through these changes, promoting coping strategies and tools as well as providing a space to share their story.

Over the 24-25 period we have delivered 3 programs to a total of 11 participants at schools including Tailem Bend, Meningie and Jervois. Unfortunately our 4th program at Coomandook had to be cancelled.





MMCPN REPORT

Melissa Reu- Murray Mallee Community Passenger Network (MMCPN) Coordinator

The 2024-2025 financial year has been a period of transformation, recognition, and continued commitment for the Murray Mallee Community Passenger Network (MMCPN). From new funding opportunities and expanded services to heartfelt community stories and volunteer milestones, the year was filled with both challenges and remarkable achievements.

A Year of Giving and Life-Saving Support

Thanks to the generous donation of \$10,000 from Tour de Cure in July 2024 and again in 2025, MMCPN was able to purchase two new defibrillators for fleet vehicles in Murray Bridge and Tailem Bend. This brings our total to five vehicles now equipped with these life-saving devices, with additional defibrillator-equipped vehicles stationed in Meningie and Lamerloo.

Tour de Cure's funding also supported transport for families undergoing regular oncology treatments, providing welcome financial relief during a difficult time. This initiative allowed patients to focus on recovery without the added stress of transportation costs.

National Involvement and Reporting Innovation

MMCPN was selected to participate in the Australian Community Transport Association (ACTA) pilot program, beginning in July. Our team contributed detailed data to the national reporting system, including metrics such as geocoded trip data, client disability support, and vehicle usage time (including idle and loading/unloading hours). ACTA praised our efforts, noting that 98% of trips showed accurate average speeds, validating the precision of our reporting methods.

Following this success, MMCPN was invited to be part of a national case study focused on the National Community Transport Pricing Model and Passenger Needs. A special thanks to Frank, one of our First Nations clients, who shared his personal experience during an interview. His story is featured on the ACTA website, helping to highlight the impact of community transport across Australia.

Vehicle Safety and Enhancements

All MMCPN vehicles successfully passed Regency inspections, with only minor updates recommended—namely, additional cushioning for the minibus headrests, which has now been installed for improved passenger comfort. On the date of inspection, it was commented “how well maintained the vehicles were and it was a credit to the organisation”.

We submitted three insurance claims this year, with four minor at-fault incidents involving volunteer drivers. To better support our volunteers, we introduced several vehicle enhancements:

- Jump-start packs placed in vehicles located in Tailem Bend, Meningie, and Lamerloo, providing peace of mind in remote areas.
- Live recording signage in all vehicles to enhance passenger and driver security.
- Mobile phone charging cables for Apple and Samsung devices, maintaining communication and ensuring safety in isolated regions.

Christmas Service Extension and Fare Adjustments

Thanks to feedback from BusBiz Coorong Coaches drivers Richard and Ian, MMCPN successfully negotiated a reduction in the Christmas shutdown period for the medical bus service. Originally scheduled for a four-week break, the closure was shortened to two weeks, ensuring that essential appointments—such as oncology treatments—remained accessible during the holidays. As of January 2025, a \$1 fare increase per trip has been implemented by BusBiz.





MMCPN REPORT

Melissa Reu - Murray Mallee Community Passenger Network Coordinator

Celebrating Five Years of Service

We marked the fifth anniversary of MMCPN during our annual volunteer celebration at the Riverside Hotel in Tailem Bend. This event was a heartfelt tribute to our incredible volunteer drivers—many of whom respond to last-minute calls and spend long hours waiting with or for clients. Their dedication does not go unnoticed, with community members regularly expressing gratitude for their kindness and reliability.

Special thanks also go to our vehicle maintenance volunteers, including Grant, Ronnie, and our Lameroo team, who keep our fleet in top condition inside and out.

Volunteer Milestones and Service Impact

This year, MMCPN:

- Supported 58 volunteer drivers and 4 travel companions
- Recruited 10 new drivers and renewed 10 accreditations
- Farewelled Jeanette, who dedicated over five years of service

In 2024–25, MMCPN completed:

- 2,537 one-way trips
- Served 379 clients and consumers

Covered a total of 128,492 kilometres – roughly the equivalent of 9 laps around Australia's coastline.



Funding Changes and a New Identity

In July 2024, the Department of Human Services (DHS) implemented a restructure of funding for clients under 65, aligning service regions with South Australian Government boundaries. MMCPN was notified in July 2025 that it had successfully tendered for the Riverland, Murray Mallee and Limestone Coast regions.

This expansion prompted a rebranding, and from 1 September 2025 MMCPN will now be known as: Community Transport South Australia (CTSA) – River Mallee Coast (RMC).



Final Words

MMCPN—now Community Transport South Australia – River Mallee Coast—is more than just a transport network. We are a community-driven organisation, powered by dedicated volunteers, supportive partners, and grateful clients. Every trip, every kilometre, and every act of kindness strengthens our shared commitment to accessibility, dignity, and care.

We look forward to continuing this journey together in the year ahead.

HOW WE ARE MAKING A DIFFERENCE

COMMUNITY CAPACITY BUILDING

Our partnership with allied health providers and local community services ensures that clients are supported to achieve their goals, maintain functional independence, and actively participate in their community. These reablement-focused approaches align with national aged care standards and empower individuals to live well and age well. The Station Master's House project has been embraced with overwhelming support from the local community. Individuals, families, and businesses have generously donated their time, skills, and financial contributions to help bring the vision to life. From cash donations ranging between \$5 and \$200, to in-kind support such as volunteer labour, donated materials, and specialist expertise, the project has truly been a community-driven effort. This strong sense of local ownership and pride has been instrumental in restoring the site as a vibrant, inclusive community asset, symbolising what can be achieved when people come together with a shared purpose.



HEALTH, WELLBEING AND REABLEMENT

TBCC has delivered a broad range of health, wellbeing, and reablement initiatives that support independence, social connection, and improved quality of life for community members. Through the Commonwealth Home Support Programme (CHSP), we provided tailored support services including transport to medical appointments, wellbeing check-in calls, and inclusive social groups such as Our Goldies Lunches and weekly craft and gardening sessions. Our newly upgraded community garden, with accessible raised beds, offers opportunities for physical activity, healthy eating, and therapeutic engagement.

CULTURALLY VIBRANT COMMUNITY

We have actively fostered a culturally vibrant community by embracing and celebrating diversity through inclusive programs, events, and partnerships. We proudly collaborate with local First Nations artists and leaders to embed Ngarrindjeri culture into community spaces, including cultural storytelling through Pinar the talking tree and the creation of unique artwork that reflects our region's heritage. Our events calendar features multicultural celebrations, intergenerational activities, and creative workshops that encourage cultural expression, connection, and learning. TBCC ensures that all programs are welcoming and culturally safe, with a focus on promoting respect, inclusion, and a strong sense of belonging for people of all backgrounds.



HOW WE ARE MAKING A DIFFERENCE

ECONOMIC DIVERSITY AND ENTERPRISE

We're actively contributing to economic diversity and enterprise by creating local opportunities that stimulate community participation, skills development, and innovation. As a registered Public Benevolent Institution (PBI) with Deductible Gift Recipient (DGR) status, TBCC attracts a range of funding streams, donations, and in-kind support that strengthen our capacity to deliver responsive, community-led initiatives. We support micro-enterprise development through access to community spaces, equipment, and mentoring, and foster employment pathways through volunteering, accredited training, and skill-building programs. Our partnerships with local businesses and government agencies also contribute to a more resilient local economy. TBCC plays a central role in creating a thriving, inclusive, and economically diverse regional community.

COLLECTIVE IMPACT

At the heart of TBCC's work is a strong commitment to collective impact—bringing together community members, service providers, volunteers, and stakeholders to create meaningful, long-term change. We believe that complex social challenges cannot be addressed in isolation, and we actively collaborate across sectors to align goals, share resources, and co-design solutions that reflect local needs. Whether it's improving transport access through the Murray Mallee Community Passenger Network, supporting reablement through CHSP activities, or delivering inclusive community events, our initiatives are strengthened by partnerships built on trust, transparency, and shared purpose. Through consistent communication, data-informed planning, and a common agenda, TBCC drives collective outcomes that build community capacity, reduce isolation, and foster equity across our region.

HELPING OUR COMMUNITY

Over the past twelve months, the TBCC MMCPN has made a profound impact on the wellbeing, inclusion, and resilience of our community. We have supported over 3,500 individuals through accessible services such as community transport, emergency food relief, social support programs, and health and wellbeing initiatives. The Inside Out Emotional Intelligence Static Display created a welcoming space for emotional reflection and conversation, encouraging mental wellness and self-awareness across all ages. Our frozen meals program, prepared with love by our incredible volunteers, provided up to 150–200 nutritious meals per fortnight, supporting those experiencing hardship, illness, or isolation. Through the Grow Free cart, SecondBite bread donations, and food collections from Murray Bridge, our volunteers completed 156 deliveries, distributing over 80kg of fruit, 647kg of vegetables, and a remarkable 7,801kg of bakery products to families in need. These efforts not only reduced food insecurity but also promoted dignity, connection, and community spirit. TBCC continues to foster meaningful social outcomes by creating safe spaces, reducing isolation, and building a stronger, more compassionate region.

TBCC remains highly responsive to community needs and is well underway with its Petals of Perseverance initiative, supporting drought-affected farmers in our region. This compassionate project includes hosting Woodlane Orchard, who directly supports farmers, and working in partnership with Murray Bridge High School students to co-create a new static display that raises awareness and fosters community solidarity. Volunteers have generously contributed handmade jams, chutneys, and preserves, lovingly gifted to attendees as a symbol of care, resilience, and community spirit. Through this initiative and many others, TBCC continues to create lasting social value and a stronger, more compassionate region for all.



COMPLIMENTS

To good
cant wait
till next
time 10/10

The Tailem Bend
Community
Centre has saved
my life

It was a very busy day
which you all made
happen quietly and
efficiently, so our bright
and chatty consumers
enjoyed themselves.
Your team work is
impeccable.

Thank you very
much for finding
a driver. I don't
know what I'd do
without you
guys.

Thank you
for having
me

4:45am pick-up
for a 7am appt
for surgery in
Berri. "Thanks
heaps. You guys
are amazing for
this help

Great
workshop
Friendly and
Helpful

Making new
friends and
trying new
projects

It was very fun
but one thing
we could
improve is the
listening skills.

Lovely day
out with
very nice
people

Thanks so much for
having me, it was so
lovely to hear and see
all the wonderful things
TBCC is doing! And
thankyou for the
scrummy morning tea

I am in love with
the beautiful wall
hangings currently
adorning the walls
of the function
room

As always
above and
beyond.
200%

I can see
through my
windows!!!!
Fast worker,
excellent work

Going &
meeting
different
people and
places

I love going on the bus
trips and encourage
everyone I know to
join us, We always
have a wonderful &
happy day out

I have been happy with
all of the (CPN) drivers
that I have had so far. The
medical bus is also such a
blessing, I'm so grateful to
have the service available
to me, I don't know what
I'd do without it.

Loved it
Love
TBCC

Keep up your
excellent work.
More M/B trips,
bigger bus for
TB

Great to
attend a
course
locally

I wanted to
express her
gratitude to Mel
and the transport
team, "they have
been a god sent"
I had my licence
taken away and I'd
be lost without
TBCC transport.

I'm just so
grateful
for the
service

Very
greatful for
the free hire
of gopher

Love all the bus
trips I can go on,
get to go lots of
different places,
I may not
otherwise go

It was a really good time
on the bus. the driver
(Richard) originally came
from Coonalpyn, so we
had a good chat about it.
There was another man
on the bus from Keith,
and we chatted too. It was
a really good day.

Learnt alot
in a fun
environment

Increased
strength,
balance and
flexibility

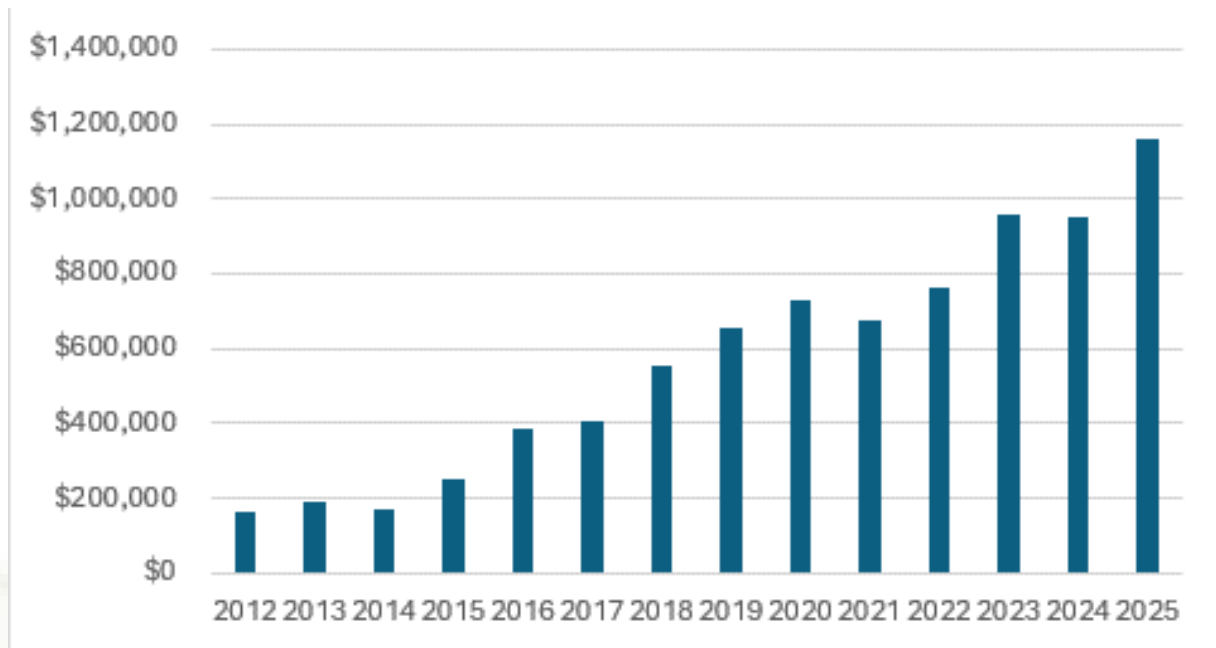
Keep up
with the
good
work

Self growth,
human
interaction and
obtaining goals
set.

Well
organised,
lots for Kids
to do.



ASSOCIATION GRANT FUNDING



Strategic Plan 2022-2026 Key Objectives

- 1** Assist people at risk of social or financial or social disadvantage, including Aboriginal and Torres Strait Islander people, those living in rural and remote communities, people living with disability or mental illness, newly arrived migrants, older adults, and others disadvantaged by various economic, cultural, social or educational factors.
- 2** Support for the relief of poverty and distress through the provision of material assistance and the delivery of support services; food and financial assistance referrals.
- 3** Reduce social isolation for people of all ages by fostering an inclusive environment, for people of all cultural orientations. Encouraging participants to freely express who they are, their own opinions and points of view, fully participate in teaching, learning, work, and social activities within the Centre.
- 4** Identify new initiatives, maintain existing community development programs, to respond to emerging perceived community needs.
- 5** Promote and encourage social benefits of volunteering, connections, genuine integration partnerships (with other groups whose objectives are like those of the Centre), to create stronger communities and regional collaboration.
- 6** Execute an operational excellence framework focusing on efficiencies, productivity, sustainability, social enterprise and continuous improvement.

TAILEM BEND COMMUNITY CENTRE INC

STATEMENT OF FINANCIAL POSITION AT 30 JUNE 2025

	Note	2025 \$	2024 \$
CURRENT ASSETS			
Cash on Hand	2	500.00	500.00
Cash at Bank	3	803,052.83	714,794.56
Trade and Other Receivables	4	3,349.56	61,453.93
Prepayments and Accruals	5	15,773.61	14,485.40
		<u>822,676.00</u>	<u>791,233.89</u>
NON-CURRENT ASSETS			
Land and Building	6	250,278.95	0.00
Plant & equipment	6	227,463.66	226,823.23
Leasehold Improvements	6	28,996.69	50,109.76
Total Non-Current Assets		<u>506,739.30</u>	<u>276,932.99</u>
TOTAL ASSETS		<u>1,329,415.30</u>	<u>1,068,166.88</u>
LESS: LIABILITIES			
CURRENT LIABILITIES			
Trade & Other Payables	7	25,058.64	17,584.98
Grants Unexpended	8	10,409.09	160,551.00
Provisions	9	162,117.78	166,074.25
		<u>197,585.51</u>	<u>344,210.23</u>
TOTAL LIABILITIES		<u>197,585.51</u>	<u>344,210.23</u>
NET ASSETS		<u>\$1,131,829.79</u>	<u>\$723,956.65</u>
EQUITY			
Retained Earnings	13	930,259.43	522,386.29
Employee Entitlement Reserve	10	166,074.25	166,074.25
Mini Bus Reserve	11	16,269.11	16,269.11
MMCPN Cars Reserve	12	19,227.00	19,227.00
ASSOCIATION FUNDS		<u>\$1,131,829.79</u>	<u>\$723,956.65</u>

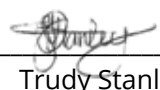
The committee has determined that the association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlines in Note 1 to the financials statements.

In the opinion of the committee the financial report as set out on pages 1 to 10 (copies available on request):

1. Presents a true and fair view of the financial position of the Tailem Bend Community Centre Inc as at 30 June 2025 and its performance for the year ended on that date.
2. At the date of this statement, there are reasonable grounds to believe that the Tailem Bend Community Centre Inc. will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Committee and is signed for an on behalf of the Committee by:


 Judy Bagg
 Chair


 Trudy Stanley
 Treasurer



**INDEPENDENT AUDIT REPORT TO THE MEMBERS OF
TAILEM BEND COMMUNITY CENTRE INC**

Report on Audit of the Financial Report

We have audited the financial report of Tailem Bend Community Centre Inc (the association) which comprises the Statement of Financial Position as at 30 June 2024, the Statement of Financial Performance and the Statement of Cash Flows for the year then ended, a statement of material accounting policy information, other explanatory notes and the statement by the members of the Committee and the Committee Report.

In our opinion, the financial report of Tailem Bend Community Centre Inc has been prepared in accordance with Division 60 of the Australian Charities and Not-for-Profits Commission Act 2012, including:

- (a) Giving a true and fair view of the association's financial position as at 30 June 2024 and of its financial performance for the year ended then ended; and
- (b) Complying with Australian Accounting Standards to the extent described in Note 1, and Division 60 of Australian Charities and Not-for-Profits Commission Regulations 2013

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those Standards are further described in the Auditor's Responsibilities for the Audit of the Financial report Section of our report. We are independent of the association in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibility of the Committee for the Financial Report

The committee of the association is responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in Note 1 to the financial report is appropriate to meet the requirements of the ACNC Act and the needs of members.

The committee's responsibility also includes such internal control as the Committee determine is necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the Committee is responsible for assessing the association's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the Committee either intends to liquidate the association or to cease operations, or have no realistic alternative but to do so.

The Committee is responsible for overseeing the association's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion.

Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists.

Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

A further description of our responsibilities for the audit of the financial report is located at the Auditing and Assurance Standards Board website at <http://www.auasb.gov.au/Home.aspx>. This description forms part of our auditor's report.

DEANE & ASSOCIATES

Richard F Deane

Date: 23.08.2025
69 Franklin Street, ADELAIDE SA

Richard F Deane, Principal

Liability limited by a scheme approved under Professional Standards Legislation





Want to know more?



Contact our CEO, Tammy Shepherd by phone: 8572 3513



or email: ceo@tbcc.org.au



or visit our website: www.tbcc.org.au



or Like us on Facebook: <https://www.facebook.com/TBCC87/>

