



# Annual Report 2020-21

*Providing social interaction and lifelong learning opportunities for the Murraylands community.*



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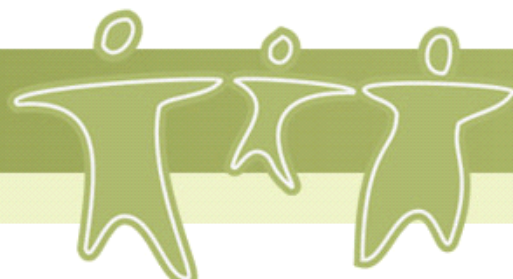
@TBCC\_EST\_1987



# Annual Report 2020-21

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### Core Values

Equality and Empathy  
Honesty and Integrity  
Tolerance and Understanding  
Support and Encouragement  
Safety and Security  
Social Inclusivity  
Non-discriminatory  
Positive Partnerships



### Vision Statement:

The Tailem Bend Community Centre Incorporated will be a self-sustaining enterprise that supports the diverse needs of the community.

### Mission Statement:

Provide social interaction and lifelong learning opportunities for our community.



# About TBCC

Established in 1987, the Tailem Bend Community Centre (TBCC) is an independent organisation that supports the diverse needs of Tailem Bend and the surrounding community.

The TBCC provides vital community services that are affordable, accessible and targeted to those most in need, with a strong focus on encouraging social interaction and lifelong learning. Services are diverse, and include the hire/use of facilities including a modern function room and commercial kitchen, administrative services and the delivery of a wide range of programs for various ages and groups. In the 2016 Census, there were 5,380 people in The Coorong (DC) (Local Government Areas). Of these, 51.3% were male and 48.7% were female. Aboriginal and Torres Strait Islander people made up 6.1% of the population, which is significantly higher than the State (2.0%) or national (2.8%) average. The Coorong places in the top 10% of rankings (Australian and South Australian communities) for socio-economic disadvantage.

### Objectives

1. Advance community connections, individual health wellbeing and independence.
2. Reduce isolation, encourage and support social inclusion, volunteering, and training.
3. Increase the community's access to information, services, and support transport options.
4. Expand programs, secure grant funding and social enterprise opportunities.
5. Develop facilities, environmental resilience and cultural diversity.
6. Maintain Service Excellence and audit frameworks and continuously improve.

### Organisational Structure





**Jack Hunt**  
**-Chairperson**



## From the Chairman

Well another year has gone and we are still plagued by Covid-19. We just dodged the bullet with the arrival of the three people at the Shell roadhouse with Covid-19 from Victoria, causing a shut down of the roadhouse and also the Community Centre for a few days until all was considered safe to reopen, Thank God for that. The role of the Tailem Bend Community Centre is very diverse, it has gone from a coffee and cake drop in "OUR HOUSE" type of establishment, to a competent business supplying medical and personal transport to people in need.

The Murray Mallee Community Passenger Network with three cars and a hire bus at Tailem Bend, Medical bus plus one car at Meningie, and one car at Lameroo with volunteer drivers based at various locations, does a fantastic job. Thanks to Sam and Lauren, TBCC thank you very much for your commitment. Well done.

Work done for C4C (Communities for Children) programs through school term and holidays is varied and includes DRUMBEAT, Seasons for Growth, Tuning into Kids, Parent Child Mother Goose at Tailem Bend, Meningie and also Murray Bridge. A top job done by Chelsea and Gayle. Good work girls.

Next comes CHSP/HACC programs organised by Denise, for help and support in homes and for around the house maintenance, provided by a qualified contractor. The cooking of takeaway meals by the staff and volunteers is top tucker and enjoyed by all, as are the Golden Oldies meals also prepared by them. Work shop, wood turning, wood working, lifestyle room for arts and crafts, Quilters and Sewing are all catered for by qualified tutors. Great job Denise.

We are fortunate to be well supported by Government department grants for programs offered at TBCC and we are appreciative of their ongoing commitment. Community wellbeing is significantly improved by the opportunities available via TBCC. Day to day finances are very well handled by Chris who lets us spend when we need to. Thank you Chris.

The running and leadership of this organisation is overseen by our very capable CEO Tammy who keeps us on the right path. Thanks Tammy.

Serving on the Board of Management for any nonprofit organisation takes a lot of time and effort. People share their time and expertise and deserve a special thank you that acknowledges their unique contribution. Words cannot express how grateful we are to the people who make TBCC what it is today. I take this opportunity to say thank you Tammy for your leadership and support. Your selfless commitment to TBCC as a volunteer leader is truly incredible and you are much appreciated within the organisation.

Thank you to all our volunteers and staff who worked tirelessly through the lockdowns. A job very well done.

On behalf of myself and the Board of Management, we thank you all and look forward to another great year ahead.

Cheers  
Jack Hunt  
Chairman TBCC







**Tammy Shepherd**  
**-Chief Executive**  
**Officer**



## From the Chief Executive Officer

We are pleased to offer community service insights into the important work TBCC provides in the Murraylands through our Annual Report.

As always, I am inspired and humbled by the information and good news stories contained in this document. We are all so busy each day it is hard to make time to reflect on all the amazing things we do.

In a profession that requires true and enthusiastic acknowledgement for its strategic value, this is a wonderful sign. We all have the power to influence change and we are so lucky to have skilled staff and passionate volunteers supporting our cause.

Conversations continue about how to best support our field and provide beneficial programs to meet community needs, as well as constant advocating for funding. To date we have been extremely successful with grant submissions and achieving required outputs. Evidencing essential services remains the best way to source Government financial contributions for projects.

Our relationships with departmental personnel, network partners and participants are respected and appreciated.

Volunteer recruitment, management practices, and challenges are a juggling act with more than one task area, which is a constant trend year after year.

Exploring the current digital maturity of volunteer administration and our use of technology to engage and foster relationships is a priority. Finding the right volunteers for specific roles, with the ability to manage multiple priorities, is the key to volunteer retention but also the most demanding task.

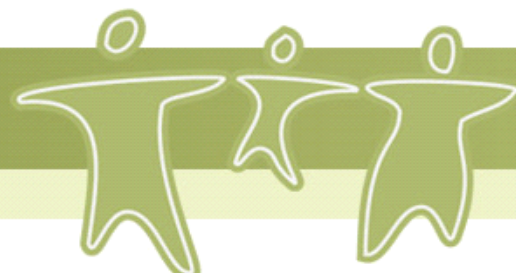
Digital/social media exposure increased in the last year, with an emphasis on wellbeing initiatives during COVID-19. Various training objectives were amplified to meet compliance which the majority of volunteers took in their stride.

As much as we loved welcoming our consumers back to classes, group events and outings it has been difficult to see how tough people found living in isolation. Stories of hard times are grueling to hear. We are reassured by the knowledge that we make a significant improvement to the wellbeing and quality of life in our community. These are unwavering reminders of the importance of what we do.

This is a significant year for me as I reach a tenth anniversary milestone in my career with TBCC. I have served the Board, Staff and Volunteers with loyalty, honour, dedication, and great pride. I acknowledge our team, their abilities and contributions which are such an important part of our continued success. I declare complete admiration to all that have helped me along the way and look forward to working with and for you in the future. I genuinely LOVE TBCC as much today as the day I started. I am fulfilled with what has been achieved, yet still inspired and motivated by what is to come.

Anu Nginti (Ngarrindjeri thank you) for your time, energy, and commitment to TBCC.

Regards, Tammy Shepherd





**Judy Bagg**  
**-Secretary**



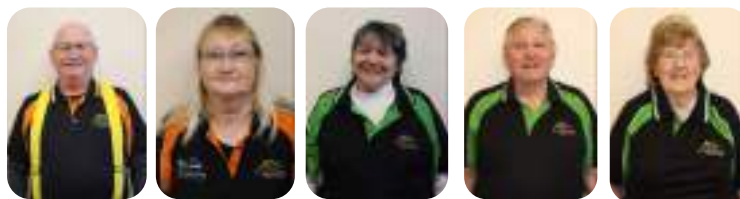
# Governance, Board & Staff Reports

## Our Board of Management

TBCC is fortunate to have highly regarded and diverse Board members who are focused on building a vibrant, adaptive and sustainable organisation. Goals are set through effective community consultation and in accordance with TBCC policies, procedures and grant funding expectations. Outcomes are achieved by working effectively with staff, volunteers, networks and partnerships.



**L-R:** Jack Hunt, Tash Loveday, Jeanette Gower, Judy Bagg



**L-R:** Graham Nancarrow, Kareena Harwood, Linda McDougall, Alan Coleman, Lorraine Coleman

## Secretary Report

It has been my privilege to fulfil the role of Secretary on the TBCC BOM for the past 12 months and learn of the many complexities involved in running such an organisation. My first year in the role has been a positive experience thanks to Lauren Andriske (Business Support Officer), who has provided invaluable support throughout.

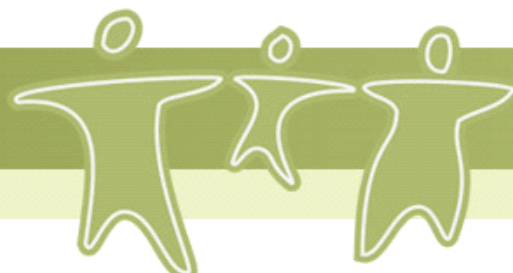
Some highlights of my position have been attending the board meetings where the members work closely and enthusiastically with the dedicated staff to achieve positive outcomes for the organisation. I have noted very strong support for all areas of the community and other community groups at all times by TBCC Staff and BOM. Also noted is the positive attitude displayed by staff, board members, tutors and volunteers as they work cheerfully and cohesively along side each other to make TBCC a happy, welcoming and inclusive place for all to come and enjoy.

Congratulations to Tammy Shepherd (CEO) on being nominated for an Honorary Membership with Community Centres SA, receiving the Government of SA Premiers Certificate in recognition of outstanding volunteer service and being nominated by Communities SA to meet with David Harrihill of the Governor Leadership Foundation Program resulting from their belief and comments that TBCC is "run the way Community Centres should be run". Tammy's leadership, hard work and willingness to volunteer so much of her own time to achieve great things for TBCC and our wonderful community is of great benefit to all. Thank you Tammy!!

Although the past 12 months have been extremely challenging, TBCC staff and volunteers have faced every challenge head on, with good grace and continued to provide an amazing service to the community at all times and I look forward to seeing what great things the next 12 months bring.

Kind Regards

Judy Bagg







## Finance Report

The 2020/2021 financial year has once again been very busy. The TBCC continues to receive grant funding which this year totalled \$675,000, the same amount as per the previous financial year.

C4C had an increase in funding which included delivering programs to the Karoonda area and along with this we employed Gayle Juergens four days per week to help Chelsea Coombe deliver these programs. Gayle comes to us from a childcare/kindergarten background and has been a great asset to the C4C team.

Lauren Andriske joined us in September as CSSP Officer and has since graduated to fulltime employment, expanding her expertise to Business Support Officer and MMCPN Admin Officer.

Unfortunately HACC U65 DSP funding will finish in July 2021.

In early May we purchased another car for the MMCPN. Demand has been increasing which sees one MMCPN car sent to Lameroo and the other one recently sent to Meningie. This leaves us with our three newest cars being based at Taillem Bend.

A Koenig Laser Machine was purchased for use for classes. We are currently in the process of training so this machine can be used next year.

The outside of the TBCC building was painted and new signwriting installed on the building.

Thank you to Trevor Gordon (Public Officer) for his ongoing support and also to our Treasurer and Board Member, Jeanette Gower.



**Chris Hartmann**  
-Finance Officer



**Jeanette Gower**  
-Treasurer



## TBCC Mini Bus Hire Report



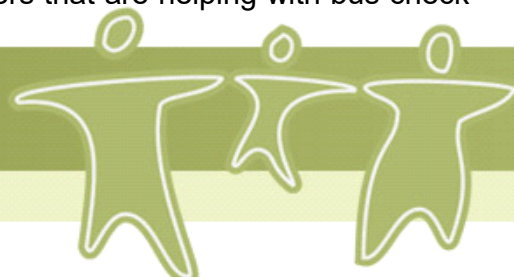
Mini Bus hire has been more popular this financial year since the decline last year due to COVID-19.

The bus was hired by 40 parties with many of these being repeat hirers. It was great to see the Taillem Bend Motorsport Park utilise the bus during the V8 Supercars in May.

Income to date has exceeded \$6,000 and is covering expenses such as registration, insurance, repairs and maintenance.

The bus has been well looked after by the hirers and we are grateful to our volunteer Don Wood who monitors tyre pressures for us.

Also a big thank you to those volunteers that are helping with bus check out and check in on weekends.





**Denise McLoughlin**  
**-CHSP/HACC/NDIS**  
**Officer**



## CHSP/HACC/NDIS Report

The 2020-2021 year started with Covid still affecting the first three months, flowing on from March 2020. These times were tough and we knew the TBCC consumers were struggling with loneliness. TBCC was soldiering on making phone calls, keeping up with meals and home maintenance to give the over 65's some form of community contact.

Classes and Tutors progressed with social distancing and limited venue numbers. It was great to see the consumers approach to the new working environment, there was a real buzz about the new normal. One change with classes we had not expected was exercise classes, they were in demand as consumers had struggled with staying at home during lockdowns. 'Go Getters' exercise class attendance was 100% and in September we approached a Pilates tutor to see how Pilates would go. Within two weeks of advertising the flyers we had four classes and two more being considered. Line dancing is another new class which is gaining in interest.

A successful bus trip to Monarto Zoo was arranged, with perfect weather and amazing morning tea, followed by hot lunch, everyone enjoyed the day out. This was the only bus outing due to Adelaide Theatre not restarting. These trips are the highlight of many consumers and greatly missed by all.



We gained new focus at the end of 2020. We joined in with the Christmas spirit, designing a Christmas display to go on the Shell corner opposite TBCC. Farmers provided hay and we made hay bales into two Christmas reindeers. They were so well received by the community, it made us put on our thinking caps and make the choice, "Do we remove the bales after Christmas?" or "Continue with new hay bale concepts?". The latter choice was made and amazingly Australia Day sheep appeared one afternoon, then Adelaide Cup horses, followed by Easter rabbits, then Lightning McQueen (race car) and Mater (tow truck) in time for "The Bend" Races. The hay bales and an ANZAC Day display completed the project.



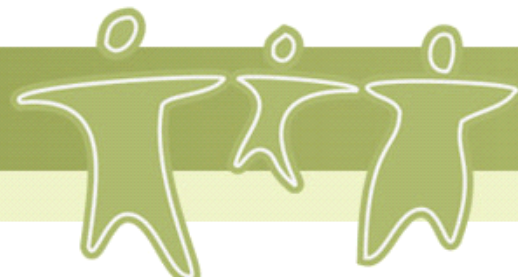
Nothing is ever easy, especially when faced with a world pandemic, however making people smile feels so good and we are proud of our achievements during this challenging time. CHSP is governed by the Department of Health and we are grateful for their flexibility to meet outputs during Covid. Adapting and evolving has created a stronger more resilient Australia. Proud to say Covid did not impact the Coorong thanks to good communication and SA following protocols. Another positive change for this year is "acceptance", accepting one another, removing blinkers of the past and listening to others sharing stories and including everyone for who they are.



Reflecting on my report this year had me thinking that I may be Project Officer of CHSP, HACC and NDIS but it's a great team that helps to get all my programs off the ground. Without the CEO Tam, TBCC Staff, Board and volunteers, we couldn't achieve as much as we do. We are a team, we work together, we "Make it Happen".



Thank you to all, Denise.







**Chelsea Coombe**  
-C4C Project  
Officer



**Gayle Juergens**  
-C4C Facilitator

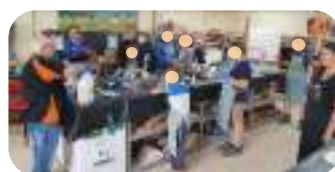


## C4C Report

It has been quite a positive year in the C4C space. Covid still did threaten some sessions late in 2020 but it was great to be able to return to face to face delivery for majority of the year. 2020 did bring some staffing changes and Gayle was welcomed to the team, with her extensive knowledge and enthusiastic personality, she has eased her way into the co-facilitator role. Some changes were made to our activity work plans which included a new program at Meningie (PCMG) and extra funding was awarded to deliver both Season's for Growth and DRUMBEAT at Karoonda Area School. We really enjoyed visiting Karoonda each week and building relationships within their school community, the students and staff were extremely appreciative and welcoming of the C4C programs. The Meningie community embraced the PCMG program, at first as a stand alone session to support families with younger children whilst their playgroup was not being held, later in the year joining with their playgroup at the local kindergarten strengthened our program, broadened the connections with families and was met with some excellent feedback. C4C funding continues to grow, being funded for another 12 months and adding Karoonda to our delivery area permanently, as well as delivering to the Mid Murray area. Gayle and I are excited for what is to come and look forward to another busy year in the C4C space! ~Chelsea



I joined the TBCC team in October 2020 to co-facilitate the C4C Evidence Based programs alongside Chelsea. Coming from a childcare background of 20+ years, I was ready for a new challenge and this is the perfect fit. At first, learning a new job role was a bit overwhelming however with guidance and support from Chelsea and Tammy, I quickly found my feet. I was excited to see each of the evidenced based programs in action, Season's for Growth, DRUMBEAT and PCMG. Building relationships with students, teachers and families within the Murraylands, Coorong and Karoonda has been a highlight. I have enjoyed incorporating Indigenous Culture into our practice and teaching our PCMG families Ngarrindjeri words and songs. We had a big project in the school holidays with the volleyball court and seeing how everyone worked together to get this off the ground was mind blowing. I have an amazing relationship with Chelsea and feel we work so well together. Coming up with new ideas and activities for the children within our community is exciting and exhilarating. I am enjoying every bit of my role as C4C Facilitator. ~Gayle





## C4C Report

**DRUMBEAT** — Six programs were delivered with 54 students participating at Jervois Primary School, Karoonda Area School and Murray Bridge North Primary School. This included 38 male students and 16 female students.

**Season's for Growth** — Five programs were delivered between Jervois Primary School, Tailem Bend Primary School and Karoonda Area School. A total of 27 students participating with 13 male and 14 female students from Reception – Year 7.

**Parent Child Mother Goose** is delivered weekly in Tailem Bend at TBCC on Thursday mornings, Murray Bridge at the Library on Monday mornings and this year, we started a third group in Meningie at the Kindergarten on Wednesday mornings. PCMG is a 45 minute session encouraging families to connect and engage with their child/children using songs, rhymes and stories.

**Parent Child Mother Goose at Tailem Bend** – A total of 37 sessions were delivered at Tailem Bend with 59 adults and 68 children attending over the year. During 2020 we did have a change of venue for Terms three and four. Due to social distancing restrictions, our sessions were moved to the Tailem Bend Primary School gymnasium, a much larger space that was challenging to manage at times but it was an excellent way to build a connection with the school community.

**Parent Child Mother Goose at Murray Bridge** – A total of 58 sessions were delivered with 108 adults and 131 children attending throughout the year. Again, a change of venue was needed with this group as the library covid plan was unable to accommodate the high number of weekly attendees. The board room at ac.care was used for Terms three and four. The end of Term three saw a large increase in families which warranted a second session to start in Murray Bridge. Two sessions were successful throughout the remainder of the year with consistent attendance to both.

**Parent Child Mother Goose at Meningie** – A total of 35 sessions were delivered with 63 adults and 86 children attending throughout the year. PCMG Meningie started in Term three, held at the Waterfront Motel. This continued into Term four and was well received by their community as their local playgroup was unable to be run due to Covid restrictions. Families within the community were grateful that TBCC were able to offer the PCMG program whilst still being able to provide a social outing and interaction for the five and under age group. In 2021, the PCMG program was integrated with the playgroup session which is held at the Meningie Kindergarten. PCMG has gained a lot of positive feedback from the Meningie community with new families continuing to join us.

**Kids Connect Engaging Community** — Previously school holiday activities, Kids Connect is to encourage children within the community to engage in activities/events or projects throughout the year. This year included a July school holiday giveaway, Hay Bale Installation, Rotunda Park Beach Volleyball, a visit to Tailem Bend Primary School to engage students in an "I am grateful for...." Christmas decoration art activity to be added to our Hay Reindeers, a visit to Tailem Bend Kindergarten and Rural Care to engage children in painting of our Easter Eggs to display amongst the garden with our Hay Bunnies, C4C Beach Volleyball day and a special Mother's Day Resin Art workshop. 110 children with their parents/guardians participated throughout the year and activities were thoroughly enjoyed.







# MMCPN Report

It has been a busy twelve months for the Murray Mallee Community Passenger Network (MMCPN), with many hours spent negotiating our way through new contracts. Effective from 1<sup>st</sup> January 2021, our MMCPN contract is now managed by the Commonwealth Department of Health (DoH). The funding for Over 65's is secured until June 2023. The DoH will also manage the contract and funding for Under 65's, on behalf of the State Department of Human Services (DHS), also secured until June 2023.

MMCPN will report directly to the Federal Government for the first time in July, and I have been working toward full compliance in terms of My Aged Care registration/transport referrals for all consumers over 65 years, which has been a big learning curve.

In April this year, Tammy and I completed a successful Aged Care Quality and Safety Commission Audit for the MMCPN, to demonstrate our compliance with the Aged Care Quality Standards. It was an enormous amount of work but reassuring to know that our compliance is of a very high standard.

From an operational perspective, we have been very busy. TBCC purchased two new Hyundai Tucson SUV's in early August 2020, one for the MMCPN and the other primarily for C4C program delivery (and as a back up to the MMCPN). In May 2021, a new Camry was purchased for Taillem Bend. These vehicles are a philanthropic contribution by TBCC to the MMCPN which has allowed the service to grow, and place our own vehicles in Lameroo and Meningie.

Our Camry (BIS) was permanently placed at Lameroo in January this year. We are very thankful to Country Health for allowing us to keep the vehicle in secure shedding on the hospital grounds. In June, we delivered our other Camry (BRG) to Jallarah Homes at Meningie. Thank you to Jallarah Homes for offering to house our vehicle – their community spirit is very similar to TBCC and it has been a pleasure working with them. Our drivers in all regions are very grateful for the vehicles and proud of the service and are actively working to recruit new drivers and promote our services within the community.

We remain keen to further grow the MMCPN and have our sights set on Murray Bridge, having received the go-ahead from the DoH to deliver services to the area when we can purchase another vehicle. We continue to provide information (as requested) to both the Commonwealth and State government departments around transport service delivery in the region and recently assisted Federal Member for Barker, Tony Pasin MP, with a request for further information on the issues affecting transport services in the Murray Mallee and Mid Murray regions. This report is being forwarded to the Minister for Health.

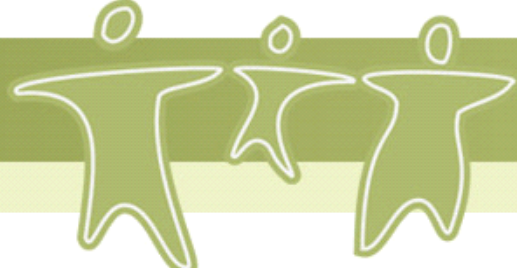
Our drivers continue to do an outstanding job for our consumers, and we thank them for all their hard work this year. They work hard to recruit new drivers, and this year we have accredited (or in the process) ten new drivers.

We have met our required target outputs (July 2020 – June 2021) of 1,552 with delivery of **total: 1,885 outputs (up from 1,631 previous year):**

- Medical Bus – 1,045 outputs (up 48 from 997)
- CPN Vehicles – 840 outputs (up 206 from 634)

Our TBCC team and volunteers are a great support to me in this role and I thank them, in particular Tammy for her continued guidance, and Lauren who does a fantastic job with administration support.

Sam Hicks, MMCPN Coordinator



Sam Hicks

MMCPN Coordinator





# Business Support Report

Commencing at TBCC in late September of 2020, I feel as if I have adapted nicely into the TBCC team. This role is providing numerous opportunities for development of my skill set, with minute taking, collection and uploading of data, content creation, consumer relations and general administrative duties. The continuous support and guidance I have received from all staff has been incredibly valuable and has made my time at TBCC very enjoyable and rewarding.

As Business Support Officer, I not only work closely with all staff but have also built relationships with members of the Board and all appreciated volunteers – who willingly give their time. I have learnt very quickly that every day is different at TBCC, and that something is either in the process of being planned or is happening. Part of my role through Community Service Support Program (CSSP) is to provide the wider community with opportunities to attend and take part in projects, activities, and programs to develop personal resilience and community connection. Classes and events like Harmony Day, Pilates, Pilates and Performance and Resin Art have taken place over the course of the 10 months that I have been here. Being a part of this process has really given me an understanding of the real sense of community and inclusiveness created by Tammy and her team.

I look forward to another year ahead at TBCC and adapting to the ever changing role of Business Support Officer.

## Vale Rosemary Symonds

6 April 1943—2 June 2021



Respected Founding/Life Member Rosemary Friedel-Symonds passed away on 2 June 2021. Rosemary was a founding committee member of TBCC in 1985 and she continued to volunteer for 36 years, receiving Life Membership in 2000. She served as president for 18 years as well as numerous executive roles and catering commitments.

Quoted in the 2001-2002 Australian Government Directions for South Australia Plan, Rosemary said "I like keeping busy and I love helping people" – an ethos she maintained throughout her life.

In an interview with the Murray Valley Standard in 2015 in recognition of 30 years of volunteering. Rosemary said, "Kindness, determination, and love is what drove me to help make TBCC a vital hub in the community".

Throughout the interview Rosemary stated she had gained as much support and friendship as she had provided, and she was extremely grateful to be involved. When physical health prevented Rosemary from volunteering at the centre, she continued to talk it up in the community. She would tell anyone who would listen about the fabulous things happening, and convince them to either attend some classes or volunteer themselves. She was a passionate and

hardworking member of the community services sector and a strong supporter of helping people in need. The TBCC philosophy of Kindness and Connection coupled with Rosemary's dedication will live on for many years at the centre.



TBCC (Our House 1987)



**Lauren Andriske**  
-Business Support  
Officer





**TAILEM BEND COMMUNITY CENTRE INC**  
**STATEMENT OF FINANCIAL PERFORMANCE FOR YEAR ENDED 30 JUNE 2021**

	Note	2021	2020
<b>DHS FUNDING (CSSP &amp; DSP)</b>			
Activities		1,213.68	2,672.79
Client Contributions		497.68	1,005.32
Class Fees		8,011.05	770.57
Grant		83,337.00	88,165.10
		<u>93,059.39</u>	<u>92,613.78</u>
<b>Less: Expenses</b>			
Advertising, Promotion, Printing & Stationery	1,731.28		2,164.38
Audit Fee	214.70		156.24
Bad Debts	3.80		148.80
Bank Charges	103.74		125.17
Catering	756.61		1,375.10
Home Modifications	454.55		0.00
Other Home Expenses	0.00		209.09
Home Maintenance	2,488.57		2,287.55
Consultants	267.90		77.50
Course Fees	9,871.59		1,665.97
Depreciation	7,233.81		10,066.52
Donations	95.00		57.50
General Expenses	152.70		280.26
Information Technology	768.61		0.00
Insurance	2,441.68		2,966.73
Property Maintenance & Sundry Equip	2,906.83		7,093.71
Rates & Taxes	132.97		164.60
Salaries & On Costs	58,574.77		58,035.60
Subscriptions & Memberships	885.89		1,586.07
Travel and Transport	468.65		192.53
Utilities	1,775.72		1,698.10
Volunteer Expenses	1,166.02	92,295.37	796.92
		<u>764.02</u>	<u>1,465.44</u>
<b>COMMUNITIES FOR CHILDREN</b>			
Grant		166,426.00	130,128.00
Equipment & Staff Hire		0.00	275.00
		<u>166,426.00</u>	<u>130,403.00</u>
<b>Less: Expenses</b>			
Advertising, Promotion, Printing & Stationery	1,822.40		1,212.08
Audit	226.00		87.50
Bad Debts	4.00		0.00
Bank Fees	109.20		70.09
Capital, Furniture & Fittings	0.00		4,960.00
Catering	796.42		770.05
Consultants	262.00		43.40
Course Costs	20,891.59		17,110.76
Depreciation	12,936.83		5,637.24
Donations	100.00		32.20
General Expenses	160.73		134.81
Information Technology	809.06		0.00
Insurance	2,570.18		1,661.36
Property Maintenance & Equipment	3,059.82		3,972.49
Rates & Taxes	139.96		92.18
Salaries & On Costs	136,839.28		93,817.47
Subscriptions	932.52		868.20
Travel	297.52		45.86
Utilities	1,869.19		950.92
Volunteer Expenses	1,227.39	185,074.07	446.26
		<u>(18,648.07)</u>	<u>(1,519.87)</u>

TAILEM BEND COMMUNITY CENTRE INC  
STATEMENT OF FINANCIAL PERFORMANCE FOR YEAR ENDED 30 JUNE 2021

	Note	2021	2020
<b>MMCPN</b>			
Grant		191,078.13	204,271.05
Client Contributions		<u>17,664.59</u>	<u>19,013.66</u>
		208,742.72	223,284.71
<b>Less: Expenses</b>			
Accreditation	100.00		(758.23)
Advertising, Promotion, Printing & Stationery	3,082.34		2,420.07
Audit	293.80		171.86
Bad Debts	5.20		80.00
Bank Fees	141.96		137.68
Catering	1,035.35		1,512.81
Consultants	386.60		385.25
Depreciation	16,226.25		11,073.17
Donations	130.00		63.25
General Expenses	208.95		264.78
Information Technology	1,051.78		0.00
Insurance	3,341.21		3,263.39
Motor vehicle costs	29,101.25		25,347.65
Property Maintenance & Equipment	4,561.16		8,004.16
Rates & Taxes	181.95		181.06
Salaries & On Costs	166,509.49		146,878.21
Subscriptions	1,362.27		1,894.67
Travel	433.13		414.57
Utilities	4,078.05		4,671.19
Volunteer Expenses	<u>2,642.95</u>	<u>234,853.69</u>	<u>1,920.30</u>
		<u>(26,110.97)</u>	<u>15,359.05</u>



**TAILEM BEND COMMUNITY CENTRE INC**  
**STATEMENT OF FINANCIAL PERFORMANCE FOR YEAR ENDED 30 JUNE 2021**

	Note	2021	2020
<b>GENERAL AND OTHER GRANTS</b>			
Income			
ILC Funding		0.00	5,000.00
Emergency Support COVID-19		2,154.17	3,231.26
Support Staff Working Remotely		0.00	5,000.00
Activities		0.00	1,690.82
Cash Flow Boost		56,945.00	29,264.00
Client Contributions		0.00	128.36
Class Income		896.81	861.49
Fundraising		11,969.20	8,175.58
Donations		2,480.05	394.03
Electricity Rebate		2,117.64	2,612.49
Admin Car Hire		7,813.26	0.00
Mini Bus Hire		18,197.54	18,214.40
Interest		2,608.97	3,848.26
Training Wage Subsidy		0.00	6,906.00
Membership		440.00	615.00
Sundry Income		0.00	613.63
Room Hire/ Venue Hire		14,386.45	7,087.45
		<u>119,909.09</u>	<u>93,640.76</u>
<b>Less: Expenses</b>			
Advertising, Promotion, Printing & Stationery	0.00	1,390.27	
Amortization & Depreciation	0.00	9,099.47	
Catering & Kitchen supplies	0.00	215.82	
Contractor	0.00	180.00	
Course Costs	0.00	363.64	
Depreciation	7,502.35	0.00	
Equipment Costs	0.00	676.26	
Exceptional Circumstances COVID-19	2,343.98	3,670.60	
Fundraising	8,535.51	577.39	
General Expenses	91.24	3,453.94	
General Fundraising	0.00	(232.00)	
IT & Software Expenses	0.00	520.65	
Mini Bus Running Expenses	16,651.66	22,739.65	
Admin Car Running Expenses	5,258.56	0.00	
Property Maintenance	9,450.00	2,185.45	
Provision for Doubtful Debts	0.00	(4,880.75)	
Salaries & On Costs	1,480.18	122.01	
Subscriptions	0.00	1,000.00	
Travelling Expenses	0.00	232.00	
Utilities	0.00	661.80	
		<u>51,313.48</u>	<u>41,976.20</u>
		<u>68,595.61</u>	<u>51,664.56</u>

**TAILEM BEND COMMUNITY CENTRE INC**  
**STATEMENT OF FINANCIAL PERFORMANCE FOR YEAR ENDED 30 JUNE 2021**

	Note	2021	2020
<b>CHSP</b>			
<b>Income</b>			
Grants		232,401.11	239,612.26
Client Contributions		18,827.41	15,693.03
Activities		2,399.96	17,536.19
Class Income		10,362.70	7,084.25
Fundraising Income		0.00	466.18
		<u>263,991.18</u>	<u>280,393.91</u>
<b>Less: Expenses</b>			
Advertising, Promotion, Printing & Stationery	3,189.19		2,900.20
Audit	395.50		209.38
Bad Debts	1,083.05		394.40
Bank Charges	191.10		167.72
Catering	2,887.74		8,563.18
CHSP Home Modifications	8,722.00		9,147.09
CHSP Other	3,930.35		5,370.87
CHSP Home Maintenance	21,444.09		18,568.66
Consultants	493.50		103.85
Course Costs	41,405.55		23,372.14
Depreciation	20,688.35		13,489.14
Donations	175.00		77.05
Equipment	1,030.91		0.00
General Expenses	281.28		322.55
Insurance	4,497.79		3,975.41
IT Expenses	1,415.85		0.00
Mini Bus	0.00		56.40
Outings	0.00		5,963.36
Property Maintenance & Equipment	5,354.66		9,505.81
Rates & Taxes	244.94		220.56
Staff Costs	145,328.74		131,790.70
Subscriptions	1,631.90		2,125.33
Transport & Travel	2,042.57		4,687.47
Utilities	3,271.09		2,275.45
Volunteer Expenses	2,147.93		1,067.86
		<u>271,853.10</u>	<u>244,354.44</u>
		<u>(7,661.92)</u>	<u>36,039.47</u>
		16,738.67	103,008.65
Plus Assets Capitalized		<u>5,966.36</u>	<u>13,741.93</u>
<b>(LOSS) /SURPLUS FOR YEAR</b>		<u>\$22,705.03</u>	<u>\$116,760.58</u>

**TAILEM BEND COMMUNITY CENTRE INC**

**BALANCE SHEET AT 30 JUNE 2021**

	Note	2021	2020
<b>CURRENT ASSETS</b>			
Cash on Hand	2	300.00	300.00
Cash at Bank	3	379,402.60	324,190.82
Trade and Other Receivables	4	14,890.43	77,874.32
Prepayments and Accruals	5	4,486.67	4,072.48
		<u>399,079.70</u>	<u>406,437.62</u>
<b>NON-CURRENT ASSETS</b>			
Plant & equipment	6	230,288.78	156,362.66
Leasehold Improvements	6	<u>118,543.20</u>	<u>139,217.55</u>
<b>Total Non-Current Assets</b>		<u>348,831.98</u>	<u>295,580.21</u>
<b>TOTAL ASSETS</b>		<b>747,911.68</b>	<b>702,017.83</b>
<b>LESS: LIABILITIES</b>			
<b>CURRENT LIABILITIES</b>			
Trade & Other Payables	7	16,822.04	14,590.68
Grants Unexpended	8	0.00	0.00
Provisions	9	<u>107,595.44</u>	<u>86,637.98</u>
		<u>124,417.48</u>	<u>101,228.66</u>
<b>TOTAL LIABILITIES</b>		<u>124,417.48</u>	<u>101,228.66</u>
<b>NET ASSETS</b>		<u><b>\$623,494.20</b></u>	<u><b>\$600,789.17</b></u>
<b>EQUITY</b>			
Retained Earnings	13	451,770.81	469,942.59
Employee Entitlement Reserve	10	136,227.28	115,269.82
Mini Bus Reserve	11	16,269.11	11,526.76
MMCPN Cars Reserve	12	<u>19,227.00</u>	<u>4,050.00</u>
<b>ASSOCIATION FUNDS</b>		<u><b>\$623,494.20</b></u>	<u><b>\$600,789.17</b></u>



TAILEM BEND COMMUNITY CENTRE INC

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2021

**1 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES**

This financial report is a special purpose financial report prepared in order to satisfy the financial reporting requirements of the Associations Incorporation Act SA and the Australian Charities and Not-for-profits Commission Act 2012 (ACNC Act). The Board has determined that the association is not a reporting entity.

The financial report has been prepared on an accruals basis and is based on historical costs and does not take into account changing money values or, except where specifically stated, current valuations of non-current assets.

The following significant accounting policies, which are consistent with the previous period unless otherwise stated, have been adopted in the preparation of this financial report.

**a. COVID-19 Pandemic**

The Tailem Bend Community Centre continued to be impacted by the Global Pandemic CHSP services were that most affected. Our Goldies lunches recommenced in March 2021 however bus trips are still on hold until COVID-19 risk subsides. The Department of Health allowed flexibility provision for transport funding enabled us to expend allocated transport funds on maintenance and meals as required. At home frozen meal demand has increased significantly staff and volunteers have been preparing assorted roasts to fulfill consumer requests. External and mini bus hire has been minimal reducing opportunities for income and catering fundraising. We are proud to note the MMCPN services continued throughout lockdowns and essential medical appointments were maintained for communities. Expenses for service delivery increased due to required personal protective and cleaning supplies, additional cleaning of vehicles and inability to ride share requiring more vehicles travelling and fuel consumption. C4C activities were modified to continue remote and face to face delivery. As required staff split 50/50 working from home and at TBCC on a two week rotation to ensure staff viability in the event of a close contact or infection locally. Our information technology systems provide smooth transitions working from home and enable access to consumer data for continuation of services. Cancelling class participation and group activities during lockdowns highlighted how much our services benefit community. Consumers expressed how much their mental health was improved when classes recommenced.

**b. Plant & Equipment**

The depreciable amount of plant and equipment is depreciated over the useful lives to the association commencing from the time the asset is held ready for use.

**c. Leasehold Improvements**

Various additions to the building and improvements on the land owned by the Council and leased by the Centre have been made over the years. Additions are amortized over 10 years.

**d. Income Tax**

The Tailem Bend Community Centre Inc is exempt from income tax.

**e. Impairment of Assets**

At the end of each reporting period, the Board reviews the carrying amount of its tangible assets to determine whether there is any indication that those assets have been impaired. If such an indication exists, an impairment test is carried out on the asset by comparing the recoverable amount of the asset, being the higher of the asset's fair value less costs to sell and value in use, to the asset's carrying amount. Any excess of the asset's carrying amount over its recoverable amount is recognised in the income and expenditure statement.

**f. Employee Benefits**

Provision has been made in these accounts for the association's liability for employee benefits arising from services rendered by the employee to the end of the reporting period. Employee benefits have been measured at the amounts expected to be paid when the liability is extinguished.

**g. Provisions**

Provision has been recognised for long service leave payable by the association.

# TAILEM BEND COMMUNITY CENTRE INC

## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2021

### h. Cash and Cash Equivalents

Cash and cash equivalents includes deposits at call with banks.

### i. Accounts Receivable and Other Debtors

Accounts receivable and other debtors include amounts due from third parties. Receivables expected to be collected within 12 months of the end of the reporting period are classified as current assets.

### j. Revenue and Other Income

Grant income is recognised when the association obtains control of the funds, which is generally at time of receipt.

Interest revenue is recognised using the effective interest method, which for floating rate financial assets is the rate inherent in the instrument.

All revenue is stated net of the amount of goods and services tax (GST).

### k. Accounts Payable and Other Payables

Accounts payable and other payables represent the liability outstanding at the end of the reporting period for goods and services received by the association during the reporting period that remain unpaid. The balance is recognised as a current liability with the amounts normally paid within 30 days of recognition of the liability.

	2021		2020	
<b>2 CASH ON HAND</b>				
Petty Cash		<u>\$300.00</u>		<u>\$300.00</u>
<b>3 CASH AT BANK</b>				
General Account	2,966.87		(467.52)	
Term Deposits	260,066.99		234,590.19	
Business Access Saver	<u>116,368.74</u>	<u>\$379,402.60</u>	<u>90,068.15</u>	<u>\$324,190.82</u>
<b>4 TRADE &amp; OTHER RECEIVABLES</b>				
Trade Debtors	3,713.50		64,614.51	
Less: Provision for Doubtful Debts	<u>(76.05)</u>	<u>3,637.45</u>	<u>(76.05)</u>	<u>64,538.46</u>
Other debtors		<u>11,252.98</u>		<u>13,335.86</u>
		<u>\$14,890.43</u>		<u>\$77,874.32</u>
<b>5 PREPAYMENTS</b>				
Prepayments		3,024.87		2,337.96
Accrued income		<u>1,461.80</u>		<u>1,734.52</u>
		<u>\$4,486.67</u>		<u>\$4,072.48</u>
<b>6 NON-CURRENT ASSETS</b>				
Plant & Equipment (at cost)	108,768.41		96,447.50	
Less: Depreciation	<u>52,299.64</u>	<u>56,468.77</u>	<u>42,402.45</u>	<u>54,045.06</u>
Furniture & Fittings (at cost)	55,352.76		55,352.76	
Less: Depreciation	<u>37,993.31</u>	<u>17,369.45</u>	<u>34,245.04</u>	<u>21,107.72</u>
Mini Bus (at cost)	55,792.32		55,792.32	
Less: Depreciation	<u>17,748.08</u>	<u>38,044.24</u>	<u>13,005.73</u>	<u>42,786.59</u>
Motor Vehicles	123,994.86		27,000.00	
Less: Depreciation	<u>12,492.00</u>	<u>111,502.86</u>	<u>4,320.00</u>	<u>22,680.00</u>
IT Equipment & Software	37,581.77		35,593.63	
Less: Depreciation	<u>30,668.31</u>	<u>6,913.46</u>	<u>19,850.33</u>	<u>15,743.30</u>
Leasehold Improvements (at cost)	365,456.52		358,921.07	
Less: Amortisation	<u>246,913.32</u>	<u>118,543.20</u>	<u>219,703.52</u>	<u>139,217.55</u>
		<u>\$348,831.98</u>		<u>\$295,580.21</u>

TAILEM BEND COMMUNITY CENTRE INC

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2021

7 TRADE AND OTHER PAYABLES

Trade Payables	4,181.17		4,928.77	
Sundry Creditors	<u>12,640.87</u>	<u>\$16,822.04</u>	<u>9,661.91</u>	<u>\$14,590.68</u>

8 GRANTS UNEXPENDED

	<u>0.00</u>	<u>\$0.00</u>	<u>0.00</u>	<u>\$0.00</u>
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9 PROVISIONS

Annual Leave	31,076.43		25,324.04	
Long Service Leave	40,496.20		29,991.84	
Sick Leave	24,118.06		17,992.75	
TOIL	<u>11,904.75</u>		<u>13,329.35</u>	
	<u>\$107,595.44</u>		<u>\$86,637.98</u>	

10 EMPLOYEE ENTITLEMENT RESERVE

Balance 1st July	115,269.82		70,134.91	
Transfer To Reserve	<u>20,957.46</u>		<u>45,134.91</u>	
Balance 30 June	<u>\$136,227.28</u>		<u>\$115,269.82</u>	

10 MINI BUS RESERVE

Balance 1st July	11,526.76		8,263.38	
Transfer to Reserve	<u>4,742.35</u>		<u>3,263.38</u>	
	<u>16,269.11</u>		<u>11,526.76</u>	
Transfer to General Funds	0.00		0.00	
Balance 30 June	<u>\$16,269.11</u>		<u>\$11,526.76</u>	

12 MMCPN CARS RESERVE

Balance 1st July	4,050.00		2,025.00	
Transfer to Reserve	<u>15,177.00</u>		<u>2,025.00</u>	
	<u>19,227.00</u>		<u>4,050.00</u>	
Transfer to General Funds	0.00		0.00	
Balance 30 June	<u>\$19,227.00</u>		<u>\$4,050.00</u>	

13 ASSOCIATION FUNDS

Accumulated Funds 1st July	469,942.59		403,615.30	
(Deficit)/Surplus for year	<u>22,705.03</u>		<u>116,750.58</u>	
	<u>492,647.62</u>		<u>520,365.88</u>	
Less				
Transfer to Reserves	<u>40,876.81</u>		<u>50,423.29</u>	
Accumulated Funds 30th June	<u>\$451,770.81</u>		<u>\$469,942.59</u>	



**TAILEM BEND COMMUNITY CENTRE INC**  
**STATEMENT BY MEMBERS OF THE COMMITTEE**

The committee has determined that the association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

In the opinion of the committee the financial report as set out on pages 1 to 8

- 1 Presents a true and fair view of the financial position of Tailern Bend Community Centre Inc. as at 30 June 2021 and its performance for the year ended on that date.
- 2 At the date of this statement, there are reasonable grounds to believe that Tailern Bend Community Inc. will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Committee and is signed for and on behalf of the Committee by:

President



Treasurer



Dated this 1st day of September 2021

69 Franklin Street  
Adelaide SA 5000

PO Box 399  
Rundle Mall SA 5000

Telephone (08) 8232 9905  
Email: info@rdeane.com.au

**INDEPENDENT AUDIT REPORT TO THE MEMBERS OF  
TAILEM BEND COMMUNITY CENTRE INC**

**Report on Audit of the Financial Report**

We have audited the financial report of Tailem Bend Community Centre Inc (the association) which comprises the balance sheet as at 30 June 2021, and the income statement, a summary of significant accounting policies, other explanatory notes and the statement by the members of the committee.

In our opinion, the financial report of Tailem Bend Community Centre Inc has been prepared in accordance with Division 60 of the Australian Charities and Not-for-Profits Commission Act 2012, including:

- (a) giving a true and fair view of the registered entity's financial position as at 30 June 2021 and of its financial performance for the year ended then ended; and
- (b) complying with Australian Accounting Standards to the extent described in Note 1, and Division 60 of Australian Charities and Not-for-Profits Commission Regulations 2013.

**Basis for Opinion**

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those Standards are further described in the Auditor's Responsibilities for the Audit of the Financial report Section of our report. We are independent of the registered entity in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

**Responsibility of the Committee for the Financial Report**

The committee of the association is responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in Note 1 to the financial report is appropriate to meet the requirements of the ACNC Act and the needs of members.

The committee's responsibility also includes such internal control as the Committee determine is necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the Committee is responsible for assessing the registered entity's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the Committee either intends to liquidate the registered entity or to cease operations, or have no realistic alternative but to do so.

The Committee is responsible for overseeing the registered entity's financial reporting process.

**Auditor's Responsibilities for the Audit of the Financial Report**

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

A further description of our responsibilities for the audit of the financial report is located at the Auditing and Assurance Standards Board website at <http://www.auasb.gov.au/Home.aspx>. This description forms part of our auditor's report.

DEANE & ASSOCIATES

Richard F Deane

Date: 31-08-2021

69 Franklin Street, ADELAIDE SA

Richard F Deane, Principal

Liability limited by a scheme approved under Professional Standards Legislation





118

Total number of Members

2254

VOLUNTEER HOURS



TOTAL CLASS PARTICIPANTS

256

ATTENDING

554

CLASS SESSIONS

TOTALLING

6732

HOURS OF CLASSES

2561

TOTAL HOURS ATTENDED AT  
CENTRE FOR OTHER SERVICES

Including Meetings and social support



## Association Statistics

### How we are making a difference

#### Community Capacity Building

Continuing our "make it happen" theme we built a beach volleyball court. Often within our community, families are unable to head to the beach and this year, Covid lockdowns have made beach trips even more difficult. The idea to bring the beach themed activity locally was born. Rotunda Beach was available from Mid December to May 2021. We hosted a C4C volleyball day and a Friday night beach volleyball challenge during January school holidays. People of all ages enjoyed playing volleyball, badminton, building sand castles and the feeling of beach sand between their toes.



#### Community Resilience

The Hey Hay project created joy and connected people when Covid isolated us. What started as a Christmas display (expected to last one month) ended in a "Cars" theme six months later. The whole community invested in the next surprise theme and many people ensured the safety and security of the project. We didn't anticipate how much people needed this project to lift their spirits and provide them with endless conversations to family and friends about the unique corner of the main street. In an environment where so much was taken away, we were able to focus and celebrate on all the great things in our lives. Community pride is strong and beautification of the main street intersection was highly regarded. Initiating a partnership with Coorong Council and Pangarinda for the continuation of the project was a wonderful outcome.



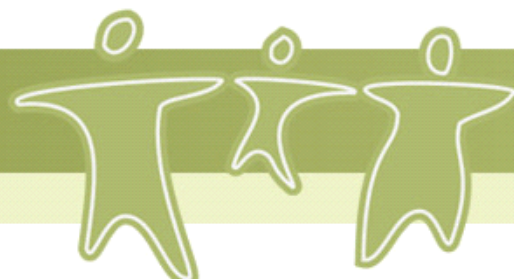
#### Culturally Vibrant Community

We continue to improve in this space and we have added Anu Nginti (Ngarrindjeri, thank you) to our email signature. We replaced cushion covers in the function room to include cultural themes and hosted a Harmony Day lunch. Plans are underway to culturally rename some of the spaces in TBCC. Staff complete Cultural Awareness and LGBTIQ+ training as required. Unfortunately we were unable to attend any Cultural bus trips but we look forward to attending again once Covid is manageable and events are less at risk of cancellation. Lauren does a wonderful job of recognizing the multicultural calendar in a creative and engaging way.



#### Health, Wellbeing and Reablement

Continuing on with the consumer wellbeing calls is both challenging and extremely rewarding. We continue to be shocked by how many people in our community are lonely and in need of conversations and friendship. It's not uncommon to call someone after an extended period of up to three months and they advise their phone has not rang since our last call to them. We feel like so much more could be done in this space and we will continue to advocate for more volunteer callers, as this program makes such a huge difference in people lives.





4% - 137 clients

identify as Aboriginal or Torres Strait Islander (ATSI)

6% - 212 clients identify as Culturally & Linguistically Diverse (CALD)

1761

Reside in the Coorong

1643

Reside outside the Coorong

#### % of Population

#### Local Government Areas

Coorong-1761 =32.3%

Rural City M/Bridge-1172 =5.6%

Mid Murray-27 =0.3%

Tatiara-134 =2%

Southern Mallee-114 =4.3%

Karoonda East Murray-71 =6.1%

Other-122

3,404

Total number of Consumers

CHSP/HACC/MMCPN/CSSP/C4C

694

CHSP

1099

MMCPN

1337

C4C

208

CSSP

66

HACC

## How we are making a difference

### Economic Diversity & Enterprise

Our community bus enterprise was hit hard by Covid. We anticipated the bus would require change over after three years, however since October 2017 the bus has driven just over 60,000 kms. At this rate we wont need to replace it until 2025.

Due to the vision of our previous Board members our economic position is sound. The solar panels generated a small income (\$2117.64) and our facility grounds are extremely sustainable with limited water required or weeding/maintenance. Painting the outside of the building was overdue. It looks great and complimented the new signage incorporating the MMCPN logo.

We constantly review feedback forms and attempt to meet community needs as much as possible. A CNC laser printer/cutter has been on the wish list for some years. In April we finally took delivery of a magnificent machine and we cant wait to get it working. Unfortunately, the suppliers are from Melbourne and unable to get to SA to complete final install and training. We look forward to starting classes and seeing what can be produced in the future.



### Collective Impact

With our communities being affected with covid and lockdowns, we used this opportunity to connect with the local kindergarten and school to bring awareness and focus their attention on the things that we can be grateful for in our lives through an art/craft activity that was incorporated into our Hey Hay project. Children were able to visit the Hey Hay project and reflect with their families on what they were grateful for.

Purchasing a new MMCPN vehicle gave TBCC the opportunity to house a vehicle permanently in Meningie. Partnering with Jallarah Homes to store the vehicle, it can now be easily accessed by our volunteer drivers, making transport trips from Meningie and surrounding areas more manageable.



### Helping our community

Its difficult to record all the organisations TBCC helps in one way or another. Offering free training or grant advice to sporting service clubs in the Coorong, creating sponsorship packages, policies and resources to printing, we help with it all. Our staff and volunteers have assisted the Football, Netball, Cricket and Bowling Clubs to name a few. Recently we have helped with Clean up Australia Day, sourcing free chairs for the Cricket Club and auspicing a grant application for the Coorong Council.







## Testimonials/Compliments

Back in August 2020, a breath of fresh air (otherwise known as Ursula) approached us to run a Pilates class for the community. Due to popularity, one class turned into five within a couple of weeks! Since then 60 participants have registered with 181 sessions run in Tailem Bend and Meningie. In total 1187 attendees participated in 1861 hours of Pilates in ten months. AMAZING!

*"Ursula is relatable and engaging – she makes Pilates a lot of fun. She's a little sneaky getting in those extra repetitions, and we never believe her when she tells us it's going to be a gentle class but we forgive her because she has awesome taste in music. We are all so much fitter and stronger since we began classes and she's like a proud Mama."*

*"Thank you on behalf of my brother to the three MMCPN drivers (Jeanette, John and Brian) for the excellent service. They are all wonderful kind people providing a great service for the community. They are friendly and professional chatting about upcoming events, where to find extra support and more"*

*Meals—"Thank you for the lovely roast meals, the roast lamb and vegetables pureed up with gravy was perfect following my surgery."*

*"I just love coming to the Community Centre, it means the world to me I missed it so much during lockdown"*

*"We had a wonderful day exploring issues around conflict of interest, difference between governance and management, and whether it's a boards role to fight the fires.... and we loved doing the bunny hop with you all! An awesome community centre doing awesome things for and with your community!"*  
~Community Centres SA

*"So lovely seeing kids involved with this beautiful idea. Salute to all staff."*

~Hay Bale Reindeers

*"Thank you TBCC for keeping us well informed. Wonderful."*

~Covid updates

*"Thanks for making me feel so welcome at your TBCC 😊"*

~Goldies Lunch

*"AMAZING! Great job everything, this is awesome for the holidays."*

~Beach Volleyball

*"These were so fun!! Thanks team - the kids loved looking for something new to spot on our drives through from Tinty - sorry to see them go!"*  
~Hay Bale Project

*"Congratulations Jack and all, hope you keep doing the amazing things for your community glad you were covid Covid safe."*

~Covid updates

*"Credit to you all its absolutely fantastic"*

~Hay Bale project

*"Well done TBCC u guys continue to do so many amazing things for the town all should be super proud"*

~Beach Volleyball

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Comments**

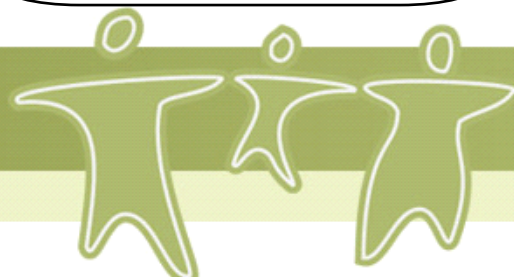
*"Well done to the new committee keep up your good work"*

~ 2020 AGM

*"Loved seeing these guys, and the surprise of the different themes blew the kids minds"*  
~Hay bale project

*"Some very thankful lads. Thank you to TBCC"*  
~Board donation

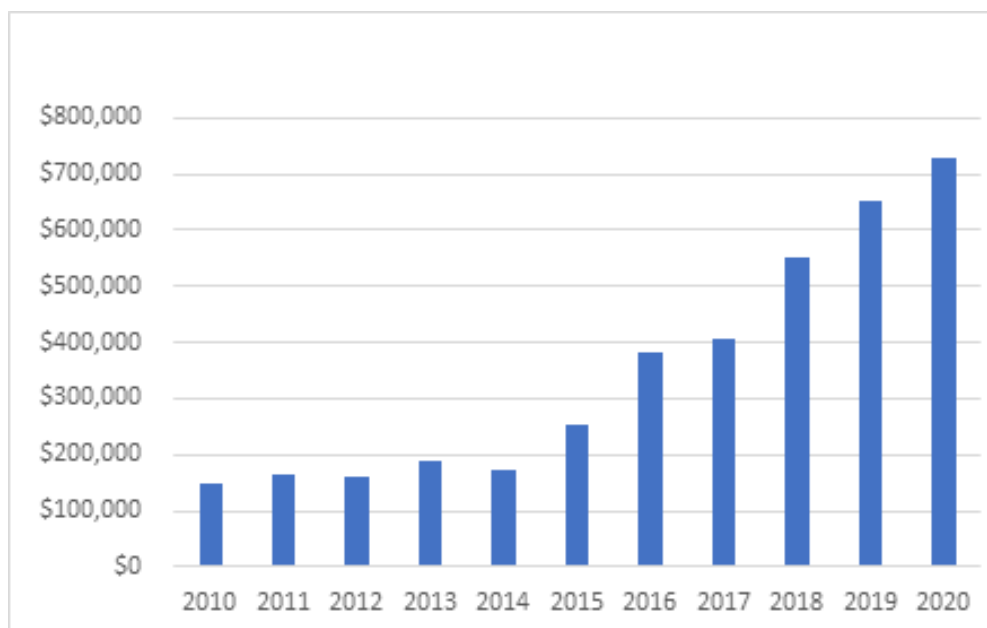
*"Well done Tailem Bend Community Centre looks like a whole lot of fun...."* ~Beach Volleyball







# Association Funds



## STRATEGIC GOALS 2019-2022

- Provide digital connection options and develop programs to support mental/general wellbeing initiatives.
- Encourage participation, volunteering and training opportunities.
- Expand transport options and support the community through rapid change.
- Source social enterprise opportunities, manage continuous improvement programs, and maintain service excellence and audit frameworks.

## Tailem Bend Community Centre

*"Providing social interaction and lifelong learning opportunities for the Coorong community"*

