

141 Railway Terrace,
Tailem Bend
SA 5260



Annual Report 2018-19

Providing social interaction and lifelong learning opportunities for the Murraylands community.



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Website:

www.tbcc.org.au
www.murraymalleecommunitycentre.org.au/



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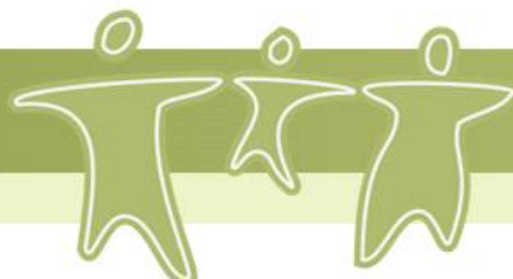
@TBCC_EST_1987



Annual Report 2018-19

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Core Values

Equality and Empathy
Honesty and Integrity
Tolerance and Understanding
Support and encouragement
Safety and Security
Social Inclusivity
Non-discriminatory
Positive Partnerships



Vision Statement:

The Tailem Bend Community Centre Incorporated will be a self-sustaining enterprise that supports the diverse needs of the community.

Mission Statement:

Provide social interaction and lifelong learning opportunities for our community.



About TBCC

Established in 1987, the Tailem Bend Community Centre (TBCC) is an independent organisation that supports the diverse needs of Tailem Bend and the surrounding community.

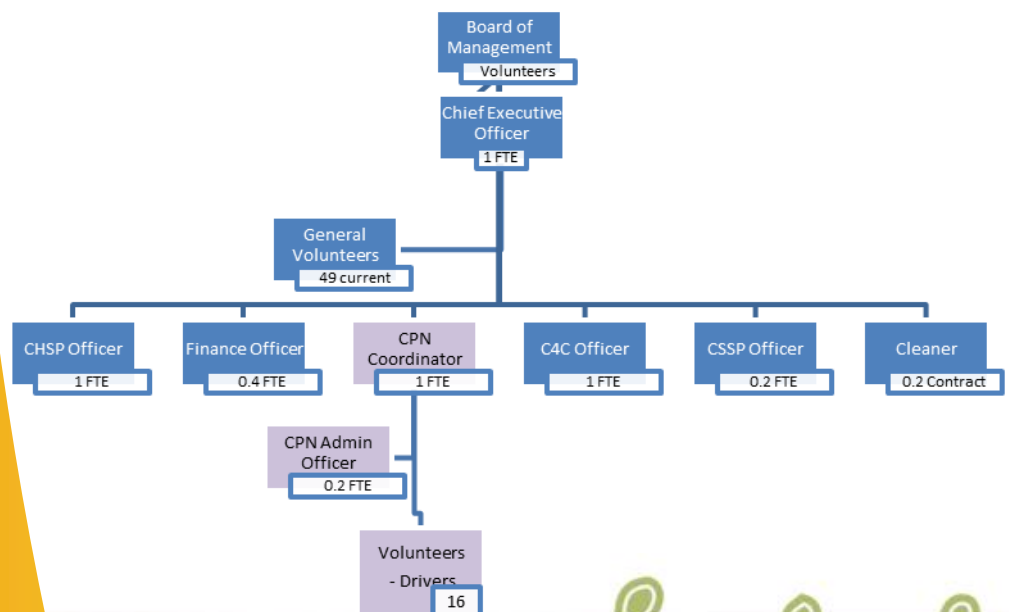
The TBCC provides vital community services that are affordable, accessible and targeted to those most in need, with a strong focus on encouraging social interaction and lifelong learning. Services are diverse, and include the hire/use of facilities including a modern function room and commercial kitchen, administrative services and the delivery of a wide range of programs for various ages and groups.

In the 2016 Census, there were 5,380 people in The Coorong (DC) (Local Government Areas). Of these 51.3% were male and 48.7% were female. Aboriginal and Torres Strait Islander people made up 6.1% of the population, which is significantly higher than the State (2.0%) or National (2.8%) average. The Coorong places in the top 10% of rankings (Australian and South Australian communities) for socio-economic disadvantage.

Objectives

1. Advance community connections, individual health, wellbeing and independence.
2. Reduce isolation, encourage and support social inclusion, volunteering, and training.
3. Increase the community's access to information, services, and support transport options.
4. Expand programs, secure grant funding and social enterprise opportunities.
5. Develop facilities, environmental resilience and cultural diversity.
6. Maintain Service Excellence and Audit frameworks and continuously improve.

Organisational Structure





Jack Hunt
-Chairperson



Tammy Shepherd
-Chief Executive Officer

From the Chairman

Wow! What a busy year, being awarded the bucket list Australia Day award, winning the Murray Mallee Community Passenger Network MMCPN tender, completing service excellence with 100%.

Thankyou to all the wonderful staff and volunteers, without your support we couldn't do all we do; you all do an amazing job. We said a sad farewell to CSSP Officer Stuart Jones, as he moved back to his Milang stomping ground. We welcome Dani full time and Trudy .2 in the MMCPN office. Chelsea and Christine are doing a fabulous job in the Communities for Children (C4C) realm, making such a difference in the community. Denise is a powerhouse smashing all 16 funded outputs out of the park, client feedback for the services and trips is glowing. Our many thanks go once again to our Treasurer, Trevor Gordon and Christine Hartmann, our finance officer for keeping us in good financial position. We say a HUGE thankyou to Rhonda who has guided the catering volunteers and provided lovely meals for our events and meetings. All projects, classes, bus trips, programs, grant applications, social enterprises and day to day running is done by our brilliant CEO Tammy; it's been said before but Tammy is the heart and soul of this Centre. The TBCC Board thank Tammy for her input and guidance throughout the year which has been invaluable, we are managing almost a million dollars in grant funding annually which is astounding! Huge thanks to all our Members, Staff and Volunteers, you are what this Community Centre is all about. It's your centre and your support for it and each other is what drives us all to keep going. So many more things to mention which you will see throughout this report, please make time to reflect on all that has been achieved. Finally, to my fellow Board Members, thankyou, we have had a very busy year and I look forward to another successful year in 2019-2020.

Regards, Jack Hunt

From the Chief Executive Officer

Well, what a year it has been, busy is an understatement. Our Strategic Plan was due for review, updated and adopted for 2019-2022. It's pleasing to announce all key performance indicators were completed in the previous plan. This created an opportunity to re visit our current operations and plan for what the future may bring. We were so excited to gain the Murray Mallee Community Passenger Network tender in December. The Board felt passionate about fighting for this valued service to remain locally delivered. In the first six months it was challenging, and all staff/volunteers stepped up to help out where needed. Reporting to date indicates that we are meeting outputs and surpassing consumer engagement expectations. March seen us distribute 912 consumer information booklets updating rights and responsibility, charter and client information. Inputting data, updating care plans and goals was a massive task. We are grateful to all the volunteers that assisted. Increased CHSP transport funding doubled the number of social outings which pleases our participants no end. Feedback from the trips is always favorable and noted as the best outcome for reducing isolation. Sites attended were Bugle Ranger train trip, Karoonda Farm Fair, Mamma Mia, Senior Moments, PS Marion and Careship Escargot festival to name a few. Additionally, CHSP growth funding for modification is extremely helpful with majority of railway cottages requiring extensive bathroom modifications or ramps to fulfill client needs. CHSP funding has been extended until 2022. C4C is booming with numerous programs exceeding expectations, partnerships formed in the Murraylands are strong and trusted. Staff and volunteers have attended various training and worked really hard to achieve 100% compliance in Home Care Standards, ASES Service Excellence audits as well as assorted Federal and State performance reviews. 'Make it happen' attitude, approach, achievement is our culture and I'm privileged to be a part of it.

Thank you, Tammy Shepherd





Dani Warbout
-MMCPN Coordinator
-Secretary
-Bus Project Officer



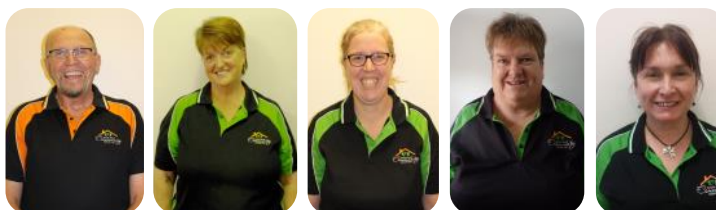
Governance, Board & Staff reports

Our Board of Management

TBCC is fortunate to have highly regarded and diverse Board members who are focused on building a vibrant, adaptive and sustainable organisation. Goals are set through effective community consultation and in accordance with TBCC policies, procedures and grant funding expectations. Outcomes are achieved by working effectively with staff, volunteers, networks and partnerships.



L-R: Jack Hunt, Bev Moyes, Trevor Gordon, Dani Warbout



L-R: Glenn Power, Rhonda Coleman, Tash Loveday, Lorraine Cresp, Donna Middleton

MMCPN/Secretary/Mini Bus Report

2018/2019 has been a year of transition for me at TBCC. During 2018 my role here started as Project Officer for the minibus for 3 hours a week, managing bookings and maintenance, Secretary of the TBCC Board of Management, and TBCC volunteer two days a week.

January 2019 saw the addition of the Murray Mallee Community Passenger Network (MMCPN) I gained a two day a week position as MMCPN admin while still managing the minibus and fulfilling the BOM Secretary role.

June this year I transitioned into the MMCPN Coordinator position, working full time, with support from Trudy two days a week. We make a great team!

MMCPN services have increased impressively since administered by TBCC. Our aim is to provide a friendly, efficient booking service. We coordinate suitable travel options for transport disadvantaged members of six local government areas, over 35,000km². We are very fortunate to have a wonderful team of volunteer drivers from Taillem Bend, Meningie and Lameroo who make the delivery of our CPN trips possible. We continue to work with Stones Bus services to broker the medical bus trips.

I am very grateful for the support I receive daily here at TBCC. Tammy is an enormous wealth of knowledge, help and encouragement; My fellow staff members are great in many ways, and the team of TBCC volunteers gallantly man the phones for the greatly increased volume of calls.





Denise McLoughlin
-CHSP/HACC/NDIS
Officer



CHSP/HACC/NDIS Report

As CHSP/HACC/NDIS project officer it's been an extremely busy year. Delivering all expected outputs to a high standard has been challenging. I've thoroughly enjoyed meeting grant funding expectations, providing services across the whole of the Coorong. I have met a lot of new people, which have now become friends.

I work side by side with volunteers, making community calls, booking outings, entering data, calculating spreadsheets, cooking, maintenance checklists, running group activities and much more. Every volunteer is valued, without them we could not achieve grant funding requirements.

CHSP social support individual output requirement has increased by 46% and social support group outputs by 64%, what amazing figures. All funding output requirements have and continue to be exceeded.

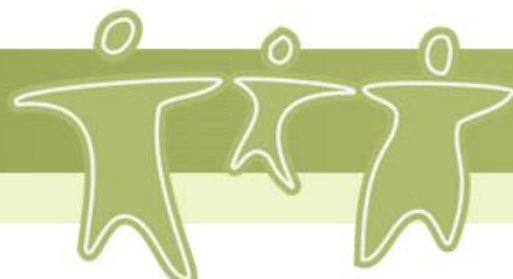
We accepted the offer of extra CHSP transport funding this year which enabled us to get out and about more. Our amazing consumers (travel from Tintinara, Meningie and everywhere in between) they definitely keep me on my toes finding new day trip opportunities. Adelaide theatre being one of their favourites. Eleven trips were provided including train, boat, musicals, events and activities.

In March we sent out 912 consumer information booklets which included a client assessment form to update our client data base, we are still receiving completed forms collating this information. To date the HACC consumer primary user data indicates 53.57% of registered clients live with mobility/physical constraints, 14.29% neurological, 7.14% sensory and 5.36% psychiatric.

We have increased the number of HACC clients from 48 to 67 with 19 new clients. We have confirmed 194 consumers registered as HACC eligible, we estimate that 20 - 30% (40-50 clients) of those may transfer to the NDIS, however this figure is difficult to gauge. In 2018/19 four consumers transitioned to NDIS.

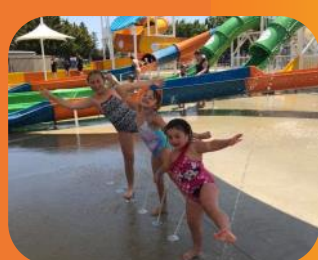
As the evidence above shows, my role is diverse and at times complex, collectively I coordinate sixteen individual funded services across 8,833 kms².

I'm proud to be a TBCC staff member, working with Tam (CEO) and other staff who make every day a pleasure to be at work. Their passion and commitment to TBCC has a flow on that we all want the best for our programs. We support each other, learn from each other and problem solve together every day. The TBCC family tries to always be positive and community focused. TBCC is not about the accolades, awards or pats on the back, it's about helping people to feel valued and a place to chat.





Chelsea Coombe
-C4C Project
Officer



C4C Report

Hi Everyone!

Another successful year in the C4C space, I have settled into the role and am thoroughly enjoying being part of the TBCC team. Over the year we have delivered 33 out of 36 programs. Whilst delivering programs we have built relationships with schools, children, families and communities, we have introduced new programs and given children the opportunity to learn and try new things that may be out of their comfort zone. I have attended a range of trainings/courses this year, adding DRUMBEAT, Tuning into Kids/Teens facilitator and Kimochis to my list. There have been many highlights this year, working with Coonalpyn school and bringing two Drumbeat groups together to perform at their school concert, starting PCMG in Murray Bridge and growing the program from 5 families to 20 families, connecting with the Tintinara community, learning some new moves during after school karate at Meningie and hip hop workshops/silent discos in the school holidays. What I love the most about C4C is each program is different, no two sessions are ever the same and there is always new people to meet whether it is children, parents or families and communities to connect with.

School Holidays Tailem Bend & Coorong— 7 programs (Let the games begin, Silent Disco, Stay Cool at the Pool, Hip Hop Workshop, Lantern Festival) with 1 program being cancelled due to lack of interest were delivered. 236 children attended throughout the year with feedback being positive and grateful for the service to the community.

School Holidays M/Bridge & Callington— 7 programs (Let the games begin, Silent Disco, Stay Cool at the Pool, Hip Hop workshop) were delivered over the year with 1 program being cancelled due to lack of interest. 118 children attended events held with majority of the feedback being positive.

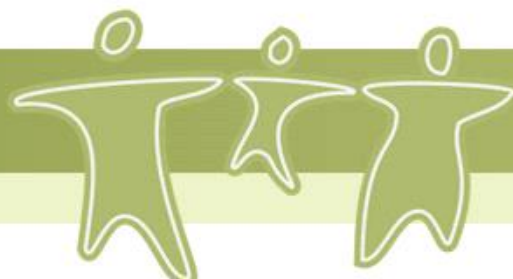
Caring 4 Kids (After School) - 4 programs (STEM challenge, Clay Creations & Karate) were provided at Tailem Bend, Meningie and Tintinara with 60 children attending over the 5 weeks. Surveys indicated the children enjoyed all activities provided and enjoyed interacting with school friends outside of school and trying out something different.

Drumbeat—4 programs (Coonalpyn, Jervois and Murray Bridge South Primary School) with a total of 31 children participating, 19 of which were female and 12 male. From 29 surveys- Majority of students are satisfied with the relationships they have with their family and friends and just over half know who they can go to for support. Almost all of the students would definitely recommend DRUMBEAT to other students with a few very likely to recommend.

2 TBCC staff also attended 3 day DRUMBEAT training in June 2019.

Season's for Growth—3 programs (Coonalpyn & Tailem Bend) 1 program was postponed due to student absence and school closure days. A total of 15 children participating, 12 of which were female, 3 male. From the POST surveys collected, students felt they had learnt more about their feelings, that it is ok to have big feelings and the facilitators listened and understood them.

Tuning Into Kids – Chelsea and Christine attended Kids and Dad's training in July 2018 and Teens in August 2018. Expressions of interest were taken for both the Kids and Teens program with majority of clients being interested in the Kids program. 1 program was scheduled to be delivered at Meningie but unfortunately this program was cancelled.





C4C Report continued..

Parent Child Mother Goose @ Tailem Bend—PCMG is run 9 weeks each school term for a 45 min session. 86 adults & 106 children attended over the past year with participants satisfied with the program. From POST surveys collected participants agree they are building a stronger bond with their child and their child's social skills are increasing. Participants are gaining confidence as a parent/guardian and building community connections.

Parent Child Mother Goose @ Murray Bridge—Murray Bridge PCMG sessions were started on 30th July for a 5 week trial at the Murray Bridge Library. With growing attendance each week, PCMG was continued for another 5 weeks until the end of term 3 and was then decided to be a permanent program in our funding agreement. 111 adults & 106 children attended over the past 11 months with participants happy with the program and the relationship they have built with their child. Participants have become more confident in going out with their child, socially interacting within a group and improving their child's social skills with others.

Good news stories....

Our PCMG program both in Tailem Bend and Murray Bridge is gaining consistent numbers each week with both groups gaining confidence through attending our sessions to make connections within the community, build relationships and interact with each other through coffee/play dates.

Facebook feedback/testimonials....

"Thank you for such a wonderful opportunity in our community for young people" ~Lake Albert Learning Centre re: After School Karate at Meningie

"Thanks again for another awesome family event we had a great afternoon" ~ Heidi Law, Murray Bridge re: School Holiday activity, Stay Cool at the Pool at Murray Bridge

Survey responses Parent Child Mother Goose (PCMG) at Murray Bridge & Tailem Bend

Is there anything in particular you or your child/ren have learnt /gained by attending P-CMG?

CONFIDENCE WITH OTHER CHILDREN

If your level of confidence as a parent/guardian has improved since you started this program, what helped the most?

FRIENDLY UNDERSTANDING ENVIRONMENT

Do you have any suggestions for improving this program?

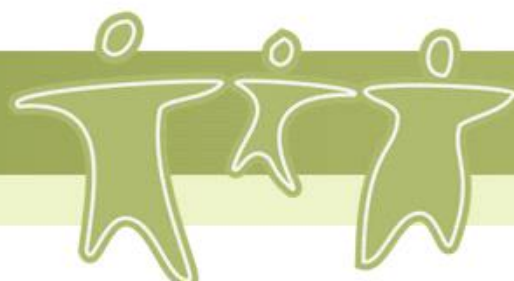
CHELSEA & CHRISTINE ARE LOVELY

- No CHANGES.

Do you have any suggestions for improving this program?

None, the girls are great and are always taking our suggestions on board.

Communities for children Murraylands is facilitated by ac.care by the Australian Government department of Social Services
Current version 28/5/2019





Trevor Gordon
-Treasurer



From the Treasurer

The 2018-2019 financial year was again a very busy year for the finance section and whole organisation.

With the Community Centre successfully securing the contract for the Murray Mallee Community Passenger Network (MMCPN), additional staff have been employed and alterations made to the office space.

Changes in workload required Denise McLoughlin to gracefully relinquish her part time position as Finance Officer to focus her full time attention on her role as CHSP. Chris Hartmann returned part time as Finance Officer. I extend my appreciation to Denise for her dedicated work during her time as Finance Officer.

The finances continue to remain stable with a comfortable surplus. This is mainly due to the dedicated support that all staff and volunteers provide to the centre to enable the financial objectives to be met.

As reported at the 2018 Annual Meeting, I have decided to stand down from my role as Treasurer of the Community Centre. I express my appreciation to all the staff and volunteers who over my term as Treasurer have afforded me their friendship and support to make my role an enjoyable and fulfilling one. Also I extend my best wishes to my successor and feel sure that they will enjoy the same support and satisfaction that I have.

I feel very proud to have been part of the success of the Community Centre during my term having seen it grow to the vibrant organisation it is, providing much needed support to the entire community they encompass.

Trevor Gordon
Treasurer 2019



TBCC Mini Bus Report

The TBCC Mini Bus continues to be popular with hirers in the local and surrounding areas. It has been hired out privately by 53 parties with many being repeat users. In 2018/19 the mini bus was hired for a total of 111 days and has generated an income of \$11,224. In August 2018 we ran a shuttle service out to The Bend Motorsport Park for the OTR Super Sprint over 3 days. We have a valued group of volunteers who help with the cleaning and maintenance of the bus. Volunteers are also able to drive the bus for various hirers at an extra hourly rate with the volunteers able to earn some income themselves. Bus project officer, Dani continues to do a wonderful job including after hours liaison with hirers in regards to pickup and return of the bus.



TAILEM BEND COMMUNITY CENTRE INC
STATEMENT OF FINANCIAL PERFORMANCE FOR YEAR ENDED 30 JUNE 2019

	Note	2019	2018
DHS FUNDING			
Client Contributions		1,145.62	0.00
Grant		<u>85,465.10</u>	<u>109,602.60</u>
		86,610.72	109,602.60
Less: Expenses			
Accreditation	142.25		0.00
Administration	0.00		14,614.67
Advertising	2,072.23		362.50
Audit Fee	176.20		0.00
Bad Debts	163.51		0.00
Bank Charges	91.78		0.00
Capital Purchases	0.00		53,328.32
Catering	506.73		0.00
CHSP Home Modifications	3,191.70		0.00
CHSP Other	44.22		0.00
CHSP Home Maintenance	1,447.88		0.00
Consultants	7.64		0.00
Course Fees	628.09		880.20
Depreciation	1,200.00		0.00
Donations	3.60		0.00
General Expenses	358.34		0.00
Information Technology	2,457.00		2,899.82
Insurance	2,512.10		1,700.00
NDIS Maintenance	325.32		0.00
Property Maintenance & Sundry Equip	4,346.96		2,407.00
Rates & Taxes	409.32		0.00
Salaries & On Costs	62,904.52		38,108.59
Subscriptions & Memberships	780.53		255.00
Training	0.00		550.00
Travel and Transport	109.92		0.00
Utilities	2,473.99		150.00
Volunteer Expenses	<u>1,406.10</u>	<u>87,759.93</u>	<u>400.00</u>
		(1,149.21)	(6,053.50)
COMMUNITIES FOR CHILDREN			
Grant		140,158.00	123,855.23
Other Grant		<u>2,125.00</u>	<u>0.00</u>
		142,283.00	123,855.23
Less: Expenses			
Accreditation	414.93		0.00
Administration	0.00		28,969.72
Advertising	2,106.49		35.00
Audit	178.50		0.00
Bad Debts	478.89		0.00
Bank Fees	197.89		0.00
Catering	1,477.96		0.00
Consultants	22.27		0.00
Course Costs	19,354.82		21,646.88
Depreciation	3,500.00		0.00
Donations	10.50		0.00
General Expenses	1,011.75		53.00
Information Technology	4,171.84		0.00
Insurance	2,359.88		0.00
Property Maintenance	4,010.29		0.00
Rates & Taxes	622.21		0.00
Salaries	97,321.29		66,666.85
Subscriptions	2,278.55		0.00
Training	0.00		5,461.66
Transport	0.00		503.00
Travel	322.60		1,337.00
Utilities	2,249.35		0.00
Volunteer Expenses	<u>1,308.95</u>	<u>143,398.96</u>	<u>0.00</u>
		(1,115.96)	(817.88)



MMCPN

Grant	91,781.93	0.00
Client Contributions	5,343.03	0.00
	<u>97,124.96</u>	<u>0.00</u>

Less: Expenses

Accreditation	1,845.90	0.00
Advertising	1,035.82	0.00
Bank Fees	66.00	0.00
Consultants	4,981.83	0.00
Information Technology	3,512.63	0.00
Insurance	1,731.13	0.00
Motor vehicle costs	11,357.65	0.00
Property Maintenance	1,100.00	0.00
Rates & Taxes	83.00	0.00
Salaries	70,853.10	0.00
Subscriptions	730.00	0.00
Utilities	1,355.25	0.00
Volunteer Expenses	610.91	0.00
	<u>99,263.22</u>	<u>0.00</u>
	<u>(2,138.26)</u>	<u>0.00</u>

GENERAL AND OTHER GRANTS**Income**

Be Connected Activation	0.00	1,500.00
RCMB Children's Activities	0.00	1,998.64
Rotary Grant	0.00	2,727.27
Solar Panels	8,500.00	0.00
IT Equipment	23,179.00	0.00
Payroll and Other Recoveries	0.00	311,960.52
Activities	4,663.62	6,839.09
Client Contributions	201.75	85.75
Class Income	743.62	3,218.42
Fundraising	25,591.41	11,550.58
Donations	27,408.69	452.12
Electricity Rebate	2,705.69	2,523.82
Mini Bus Hire	30,084.26	21,867.60
NDIS Contribution	0.00	144.00
Interest	3,039.72	0.00
Recoveries	0.00	2,099.25
Membership	578.64	770.50
Sundry Income	0.00	67.59
Room Hire/ Venue Hire	12,884.03	12,873.52
	<u>139,580.43</u>	<u>380,678.67</u>

Less: Expenses

Advertising & promotion	44.77	9,733.22
Amortization & Depreciation	1 27,588.34	43,562.50
Audit Fees	0.00	625.00
Bad Debts	0.00	505.00
Bank Fees	0.00	126.14
NDIS Maintenance	0.00	120.00
Capital Purchases	0.00	10,988.71
Catering & Kitchen supplies	14.89	2,192.24
Cleaning Wages & Materials	0.00	7,185.97
Course Costs	3,145.46	6,508.95
Depreciation	6,659.95	0.00
Donations	0.00	280.05
Electricity and Gas	0.00	3,995.76
Equipment Costs	0.00	9,909.37
General Expenses	3,493.95	396.87
General Fundraising	2,643.01	3,002.54
Golden Oldies Expenses	2,965.96	3,115.55
Honorariums	0.00	2,300.00
Insurance	20.00	1,844.09
Internet	0.00	78.18
Loss on Disposal of Assets	0.00	1,200.55
IT & Software Expenses	22,656.62	400.30
Mini Bus Running Expenses	29,802.81	20,745.64
Outings	1,317.23	0.00
Payroll and On costs	0.00	204,739.11
Property Maintenance	0.00	6,442.82
Provision for Doubtful Debts	2,076.39	6,537.75
Rates & Taxes	0.00	1,340.54
Salaries & On Costs	199.50	0.00
Subscriptions	0.00	3,263.42
Telephone	0.00	4,105.50
Travelling Expenses	0.00	7,578.23
Transport	0.00	132.00
Volunteer expense	0.00	3,523.48
Training	0.00	0.00
	<u>102,628.88</u>	<u>(1,923.74)</u>
	<u>36,951.55</u>	<u>16,122.93</u>



CHSP**Income**

Grants	226,452.85		186,043.89
Social Support Group	0.00		30,051.71
Client Contributions	13,255.30		0.00
Activities	19,966.06		9,823.97
Class Income	9,553.91		9,113.03
Fundraising Income	3,591.62		2,060.92
Donations	0.00		50.00
	<u>272,819.74</u>		<u>237,143.52</u>

Less: Expenses

Accreditation	628.32	0.00	
Administration	0.00	53,190.28	
Advertising & Promotion	3,189.83	0.00	
Audit	270.30	0.00	
Bad Debts	1,608.26	83.15	
Bank Charges	299.37	0.00	
Catering	3,873.43	1,632.57	
CHSP Home Modifications	6,860.13	5,201.20	
CHSP Other	8,474.68	0.00	
CHSP Home Maintenance	16,058.82	10,538.83	
Consultants	33.73	0.00	
Course Costs	36,999.55	27,929.88	
Depreciation	5,300.00	0.00	
Donations	15.90	0.00	
General Expenses	1,582.66	122.73	
Insurance	3,573.53	0.00	
IT Expenses	6,315.85	0.00	
Meals	0.00	8,908.15	
Outings	19,235.40	8,175.37	
Property Maintenance	6,072.73	0.00	
Rates & Taxes	942.20	0.00	
Staff Costs	138,994.75	117,116.41	
Subscriptions	3,447.34	0.00	
Transport & Travel	4,603.04	4,678.60	
Utilities	3,369.82	0.00	
Volunteer Expenses	1,979.09	0.00	
	<u>273,728.73</u>		<u>237,577.17</u>
	<u>(908.99)</u>		<u>(433.65)</u>

31,639.13

8,817.90

Plus Assets Capitalized

27,441.7768,510.30**(LOSS) /SURPLUS FOR YEAR**\$59,080.90\$77,328.20

TAILEM BEND COMMUNITY CENTRE INC

BALANCE SHEET AT 30 JUNE 2019

	Note	2019	2018
CURRENT ASSETS			
Cash on Hand	2	300.00	300.00
Cash at Bank	3	278,252.70	176,178.79
Trade and Other Receivables	4	4,773.82	9,184.36
Prepayments and Accruals	5	3,690.49	5,383.88
		<u>287,017.01</u>	<u>191,047.03</u>
NON-CURRENT ASSETS			
Plant & equipment	6	179,107.05	137,692.64
Leasehold Improvements	6	<u>150,850.43</u>	<u>154,852.17</u>
Total Non-Current Assets		<u>329,957.48</u>	<u>292,544.81</u>
TOTAL ASSETS		616,974.49	483,591.84
LESS: LIABILITIES			
CURRENT LIABILITIES			
Trade & Other Payables	7	62,436.28	25,894.58
Provisions	8	<u>70,499.62</u>	<u>32,739.57</u>
		<u>132,935.90</u>	<u>58,634.15</u>
TOTAL LIABILITIES		<u>132,935.90</u>	<u>58,634.15</u>
NET ASSETS		<u>\$484,038.59</u>	<u>\$424,957.69</u>
EQUITY			
Retained Earnings	12	403,615.30	394,957.69
Employee Entitlement Reserve	9	70,134.91	25,000.00
Mini Bus Reserve	10	8,263.38	5,000.00
MMCPN Cars reserve	11	<u>2,025.00</u>	<u>0.00</u>
ASSOCIATION FUNDS		<u>\$484,038.59</u>	<u>\$424,957.69</u>



1 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

This financial report is a special purpose financial report prepared in order to satisfy the financial reporting requirements of the Associations Incorporation Act SA and the Australian Charities and Not-for-profits Commission Act 2012 (ACNC Act). The Board has determined that the association is not a reporting entity.

The financial report has been prepared on an accruals basis and is based on historical costs and does not take into account changing money values or, except where specifically stated, current valuations of non-current assets.

The following significant accounting policies, which are consistent with the previous period unless otherwise stated, have been adopted in the preparation of this financial report.

a. Plant & Equipment

An inventory of plant and equipment was valued at 30th June 1997. Additions have been added at cost. The depreciable amount of plant and equipment is depreciated over the useful lives to the association commencing from the time the asset is held ready for use.

b. Leasehold Improvements

Various additions to the building and improvements on the land owned by the Council and leased by the Centre have been made over the years. Additions are amortized over 10 years.

c. Income Tax

The Tailem Bend Community Centre Inc is exempt from income tax.

d. Impairment of Assets

At the end of each reporting period, the Board reviews the carrying amount of its tangible assets to determine whether there is any indication that those assets have been impaired. If such an indication exists, an impairment test is carried out on the asset by comparing the recoverable amount of the asset, being the higher of the asset's fair value less costs to sell and value in use, to the asset's carrying amount. Any excess of the asset's carrying amount over its recoverable amount is recognised in the income and expenditure statement.

e. Employee Benefits

Provision has been made in these accounts for the association's liability for employee benefits arising from services rendered by the employee to the end of the reporting period. Employee benefits have been measured at the amounts expected to be paid when the liability is extinguished.

f. Provisions

Provision has been recognised for long service leave payable by the association

g. Cash and Cash Equivalents

Cash and cash equivalents includes deposits at call with banks.

h. Accounts Receivable and Other Debtors

Accounts receivable and other debtors include amounts due from third parties. Receivables expected to be collected within 12 months of the end of the reporting period are classified as current assets.

i. Revenue and Other Income

Grant income is recognised when the association obtains control of the funds, which is generally at time of receipt.

Interest revenue is recognised using the effective interest method, which for floating rate financial assets is the rate inherent in the instrument.

All revenue is stated net of the amount of goods and services tax (GST).

j. Accounts Payable and Other Payables

Accounts payable and other payables represent the liability outstanding at the end of the reporting period for goods and services received by the association during the reporting period that remain unpaid. The balance is recognised as a current liability with the amounts normally paid within 30 days of recognition of the liability.



	2019		2018	
2 CASH ON HAND				
Petty Cash		<u>\$300.00</u>		<u>\$300.00</u>
3 CASH AT BANK				
General Account	26,287.81		4,606.70	
Term Deposits	132,027.81		87,078.23	
Business Access Saver	<u>119,937.08</u>	<u>\$278,252.70</u>	<u>84,493.86</u>	<u>\$176,178.79</u>
4 TRADE & OTHER RECEIVABLES				
Trade Debtors	8,641.53		13,654.54	
Less: Provision for Doubtful Debts	<u>(4,956.80)</u>	3,684.73	<u>(6,537.75)</u>	7,116.79
Other debtors		<u>1,089.09</u>		<u>2,067.57</u>
		<u>\$4,773.82</u>		<u>\$9,184.36</u>
5 PREPAYMENTS				
Prepay ments		3,083.47		5,200.30
Accrued Income		<u>607.02</u>		<u>183.58</u>
		<u>\$3,690.49</u>		<u>\$5,383.88</u>
6 NON-CURRENT ASSETS				
Plant & Equipment (at cost)	90,306.57		125,922.09	
Less: Depreciation	<u>33,247.86</u>	57,058.71	<u>74,896.69</u>	51,025.40
Furniture & Fittings (at cost)	55,352.76		54,029.17	
Less: Depreciation	<u>30,128.89</u>	25,223.87	<u>25,687.43</u>	28,341.74
Mini Bus (at cost)	55,792.32		55,792.32	
Less: Depreciation	<u>8,263.38</u>	47,528.94	<u>3,521.03</u>	52,271.29
Motor Vehicles	27,000.00		0.00	
Less: Depreciation	<u>2,025.00</u>	24,975.00	<u>0.00</u>	0.00
IT Equipment & Software	34,095.45		31,043.22	
Less: Depreciation	<u>9,774.92</u>	24,320.53	<u>24,989.01</u>	6,054.21
Leasehold Improvements (at cost)	344,956.43		324,256.43	
Less: Amortisation	<u>194,106.00</u>	<u>150,850.43</u>	<u>169,404.26</u>	<u>154,852.17</u>
		<u>\$329,957.48</u>		<u>\$292,544.81</u>
7 TRADE AND OTHER PAYABLES				
Trade Payables	12,693.45		4,187.56	
Sundry Creditors	<u>49,742.83</u>	<u>\$62,436.28</u>	<u>21,707.02</u>	<u>\$25,894.58</u>
8 PROVISIONS				
Annual Leave		25,177.14		13,222.33
Long Service Leave		21,861.00		12,092.53
Sick Leave		15,654.86		4,737.36
TOIL		<u>7,806.62</u>		<u>2,687.35</u>
		<u>\$70,499.62</u>		<u>\$32,739.57</u>
9 EMPLOYEE ENTITLEMENT RESERVE				
Balance 1st July		25,000.00		0.00
Transfer To Reserve		<u>45,134.91</u>		<u>25,000.00</u>
Balance 30 June		<u>\$70,134.91</u>		<u>\$25,000.00</u>
10 MINI BUS RESERVE				
Balance 1st July		5,000.00		0.00
Transfer to Reserve		<u>3,263.38</u>		<u>5,000.00</u>
		8,263.38		5,000.00
Transfer to General Funds		<u>0.00</u>		<u>0.00</u>
Balance 30 June		<u>\$8,263.38</u>		<u>\$5,000.00</u>
11 MMCPN CARS RESERVE				
Balance 1st July		0.00		0.00
Transfer to Reserve		<u>2,025.00</u>		<u>0.00</u>
		2,025.00		0.00
Transfer to General Funds		<u>0.00</u>		<u>0.00</u>
Balance 30 June		<u>\$2,025.00</u>		<u>\$0.00</u>
12 ASSOCIATION FUNDS				
Accumulated Funds 1st July		394,957.69		347,629.49
(Deficit)/Surplus for year		59,080.90		77,328.20
Transfer from reserves		<u>0.00</u>		<u>0.00</u>
		454,038.59		424,957.69
Less				
Transfer to Reserves		<u>50,423.29</u>		<u>30,000.00</u>
Accumulated Funds 30th June		<u>\$403,615.30</u>		<u>\$394,957.69</u>



TAILEM BEND COMMUNITY CENTRE INC

STATEMENT BY MEMBERS OF THE COMMITTEE

The committee has determined that the association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

In the opinion of the committee the financial report as set out on pages 1 to 8

1 Presents a true and fair view of the financial position of Tailem Bend Community Centre Inc. as at 30 June 2019 and its performance for the year ended on that date.

2 At the date of this statement, there are reasonable grounds to believe that Tailem Bend Community Inc. will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the Committee and is signed for and on behalf of the Committee by:



Jack Hunt
President



Trevor Gordon
Treasurer

Dated this 6 day of September 2019



**INDEPENDENT AUDIT REPORT TO THE MEMBERS OF
TAILEM BEND COMMUNITY CENTRE INC**

Report on Audit of the Financial Report

We have audited the financial report of Tailem Bend Community Centre Inc (the association) which comprises the balance sheet as at 30 June 2019, and the income statement, a summary of significant accounting policies, other explanatory notes and the statement by the members of the committee.

In our opinion, the financial report of Tailem Bend Community Centre Inc has been prepared in accordance with Division 60 of the Australian Charities and Not-for-Profits Commission Act 2012, including:

- (a) giving a true and fair view of the registered entity's financial position as at 30 June 2019 and of its financial performance for the year ended then ended; and
- (b) complying with Australian Accounting Standards to the extent described in Note 1, and Division 60 of Australian Charities and Not-for-Profits Commission Regulations 2013

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those Standards are further described in the Auditor's Responsibilities for the Audit of the Financial report Section of our report. We are independent of the registered entity in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibility of the Committee for the Financial Report

The committee of the association is responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in Note 1 to the financial report is appropriate to meet the requirements of the ACNC Act and the needs of members.

The committee's responsibility also includes such internal control as the Committee determine is necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the Committee is responsible for assessing the registered entity's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the Committee either intends to liquidate the registered entity or to cease operations, or have no realistic alternative but to do so.

The Committee is responsible for overseeing the registered entity's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

A further description of our responsibilities for the audit of the financial report is located at the Auditing and Assurance Standards Board website at <http://www.auasb.gov.au/Home.aspx>. This description forms part of our auditor's report.

DEANE & ASSOCIATES

Richard F Deane

Date: 3rd September 2019
69 Franklin Street, ADELAIDE SA

Richard F Deane, Principal
Associate: Amanda Stewart

Liability limited by a scheme approved under Professional Standards Legislation





286

Total number of Members

1841

Total number of
CHSP/HACC/C4C Clients

667 1147

CHSP/HACC C4C

DHS CSSP

157

Participants Attended

BE CONNECTED

123

Participants Attended

VOLUNTEER HOURS

3719

BOARD HOURS

1559

VISITOR TO TBCC HOURS

627

Association statistics

How we are making a difference

Community Capacity building

RCMB Murray River Splash – partnering with RCMB in January, TBCC held 7 activities during the 4 week festival. 4 movie nights on each Friday night of January included screenings of Dirty Dancing, The Lion King, Date Night and Storm Boy with an estimated crowd of 500 + people attending over the 4 nights. Entertainment (dance groups, car shows, competitions), games and prizes each movie made for a night full of family fun. Murray Bridge Cameo, Riverscape, Slip 'n' Dip & Monarto Zoo all made donations for prizes. 2 silent disco's were held in the rage cage at Sturt Reserve with 40 participants attending over the 2 hours including both children and adults. A total of 5 silent disco's were scheduled with 3 being cancelled due to extreme hot weather.

Community Resilience

TBCC is a leader in the community for creating and sustaining programs that meets community needs. We are the go-to place for all sporting and service organisations for assistance and capacity building. Our reputation is strong, and services respected in the Murraylands, widely known for getting the job done. Counselling and professional advice is regularly requested by the community. TBCC provides referral paths and advocacy to external organisations.

The Grow Free Cart and community garden continues to be heavily utilized by community members. Emergency Relief Parcels (ERP) is brokered on behalf of ac. care and provided to most disadvantaged members of the community.



Health wellbeing and reablement

TBCC strives to promote healthy community activities, events and education. Access to local services is paramount to supporting community cohesion, engagement and safety needs. We endeavour to empower participants towards wellness, reablement and restorative principles, and achieve realistic goals. Our award-winning bucket list project created for the 2018 CHSP EXPO was a resounding success. Asking participants what they would like to add to a bucket list, initiating conversations with family and friends to achieve their goals. We stressed the bucket list had nothing to do with end of life and everything to do with living your best life.

What would you write on your
bucket list?





Association statistics

How we are making a difference

Culturally vibrant Community

It is pleasing to see our CALD and ATSI participation numbers increasing each year. The Community Services Support Program (CSSP) funded by the Department of Human Services (DHS) has increased services. Acknowledgement of special events, trips to cultural activities and strategic partnerships has been a great benefit. A new welcome sign was created to signify our inclusion of all people to TBCC. The sign identifies CALD, ATSI, LGBTIQ, persons living with a disability, seniors, youth, breast feeding to name a few. We initiated consultation to develop a sign of respect for the Ngarrindjeri people.



Economic Diversity & Enterprise

We gratefully received a grant from Tony Pasin MP to install solar batteries which secures long term utility savings. Any on cost reduction's directly benefit the community as all funds saved are utilized to offer more programs and community support. We have established a working relationship with The Bend Motorsport Park and hope to maximize enterprise opportunities as they present. The bus hire is proving productive and expanding our profile in the community particularly schools in the area. Our C4C facilitation is highly regarding feedback has been very rewarding.

Proudest Achievements

One of the most positive things we have achieved is being awarded the MMCPN tender and rolling out services with eight weeks' notice. Implementing a business model, meeting all legislative requirements has been challenging but extremely rewarding. We upgraded all our IT facilities and provided larger dual monitors for staff and volunteers.



MMCPN – Keep our rural communities moving.





TOTAL CLASS PARTICIPANTS

328

ATTENDING

312

CLASS SESSIONS

TOTALLING

5407.8

HOURS OF CLASSES

6661.8

TOTAL HOURS ATTENDED
AT CENTRE FOR OTHER
SERVICES

Including

Meetings and social support



Good news stories

Mrs H is 79 years young, after the passing of her husband a few years back she felt lonely and isolated from her children. Wondering what her current purpose was she joined TBCC. It didn't take long for her to find her volunteer role catering in the kitchen. Surveys highlighted there were many people in the community feeling the same way. Mrs H was the perfect fit to call our clients for a friendly chat and provide information about services. Four Hundred and twenty-seven calls were made in 2018/19. Recipients express their gratitude at receiving calls and some mention "it's the only call they ever receive" Mrs H states her life is so much better now, she looks forward to catching up with her phone friends. She acknowledges how low her self-worth had gotten and now feels like she's making a difference to people's lives. We know she is helping others and value her time at TBCC. The program is so successful we now have three people calling weekly. There are over 600 people are now on the call list residing in rural homes across 35,000 kms²

CHSP/HACC weekly calls

427

Under the direction of our woodwork tutor, students were interested in mixing wood/ resin mediums. The tutor travelled to Tasmania to learn resin workshops and now runs resin classes at TBCC. The participants are designing and creating projects and couldn't be happier. Responses from the class stated "love it, this would be great to do with my kids" "Such a fun class, will definitely do this again", "I've learnt an amazing skill. Graham is brilliant"

Passing State Government Service Excellence ASES certificate with only three minor recommendations evidences that we have sound governance and professional facilities and services. The staff and volunteers are fabulous we couldn't ask for a better team, the goals achieved are commendable.

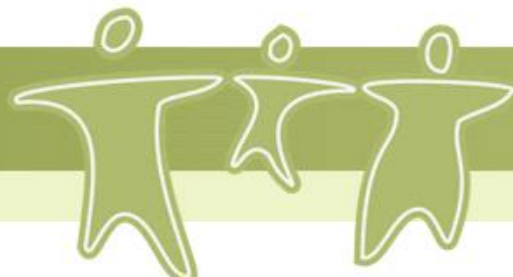
Collective Impact

TBCC networks and partners with over 50 organisations in the Murraylands and Riverland. Staff attend Local Government, Murray Mallee Ageing Taskforce, National Disability Insurance Scheme, and Communities for Children network and Community Passenger Network Coordinators meetings. Information shared is used to improve, streamline services, expand our profile and gain advice and support from other organisations.

Rural City of Murray Bridge (RCMB) Jump into January Murray River Splash events we were approached to assist with a month of events in Murray Bridge at Sturt Reserve. We provided movie nights, family fun day, silent discos and more. During the debrief we were commended by RCMB staff for our services, flexibility and professionalism.



We successfully gained funding to create a festive light/music display in December 2019 the focus was to provide a magical local experience for the community. Christmas can be a difficult time for some specifically disadvantaged so we wanted to enrich the lives of those in need. We look forward to putting it together and seeing many smiling faces.



Testimonials/Compliments

This made our day!

One of our thoughtful Narrung friends took time out of their day, to write, the most beautiful thank you card and poem.

Big smiles all round at TBCC, we're so proud to be providing much needed transport services in our communities.

Loving what we do!

Coorong District Council Southern Mallee District Council District Council of Karoonda East Murray Rural City of Murray Bridge Tatiara District Council

Sent: Saturday, 8 June 2019 5:43 PM

To: Information - TBCC <info@tbcc.org.au>

Subject: Big day out

Hi Tammy and Denise (and anyone else who helped)

Don and I would like to thank you for a great day out today.

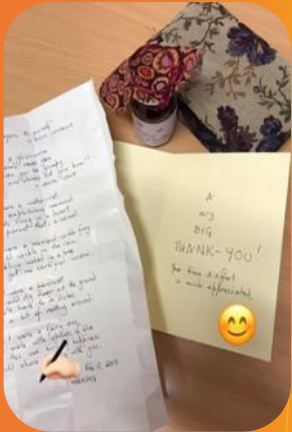
It goes to show how well it has been organised when the day runs so smoothly.

From experience we know that lot of work in the background needs to be done to ensure this positive outcome.

You delivered back home again at the end of the day a bus full of happy faces

Well done

Don and Pam Green



"Was a great day. Aladdin was first class talented show. Loved every minute."

~Patt

"Very nice scones thanks and great fun"

~ Barb

Thankyou for organising this. What a wonderful way to spend an afternoon on this hot day."

~Maria

"Congratulations you deserve it."

~Sheila

facebook
Comments

"Thankyou for a great afternoon, all the kids had a blast."

~Bonnie

"Thankyou again for another awesome family event. We had a great afternoon."

~Heidi

"Thoroughly enjoyed this day out, beautiful music with wonderful friends. Biggest hugs to Denise"

~Beryl

Thanks so much for organising a bus. It was great to see everyone! Hope everyone had fun and enjoyed the food."

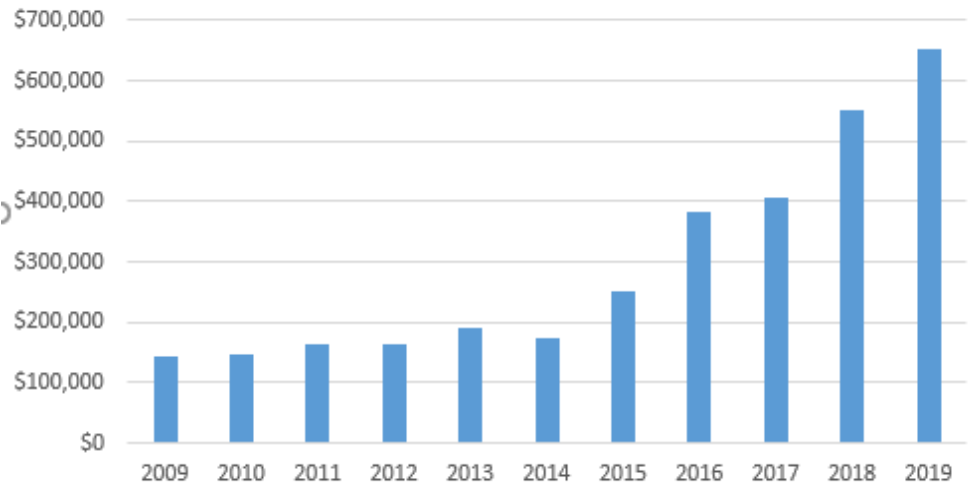
~Careship





Association Funds

ASSOCIATION FUNDS



STRATEGIC GOALS 2019-2022

- Provide digital connection options and develop programs to support mental/general wellbeing initiatives
- Encourage participation, volunteering and training opportunities
- Expand transport options and support community through rapid change
- Source social enterprise opportunities, manage continuous improvement programs, and maintain service excellence and audit frameworks.

Tailem Bend Community Centre

“TBCC is like a warm hug when you walk through the door”

“Providing social interaction and lifelong learning opportunities for the Coorong community”

